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Should you have any queries, please contact Commercial@SmartDCC.co.uk

SCHEDULE 12

DCC RESPONSIBILITIES

1. GENERAL

1.1 The responsibilities of the DCC set out in this Schedule 12 shall constitute the DCC Responsibilities under this Agreement.

2. GENERAL DCC RESPONSIBILITIES

General responsibilities

2.1 The following responsibilities will be applicable in respect of all Services:

DCC Responsibility	Description
General	The DCC shall perform those obligations of the DCC which are set out in the Clauses of this Agreement and the Paragraphs of the Schedules.
Access to the DCC Premises	<p>The DCC shall provide the Contractor with agreed access to, and use of, its own premises, systems and equipment to the extent that such access is reasonably necessary for the Contractor to perform its obligations under this Agreement, and provided that:-</p> <ul style="list-style-type: none">a) such access shall be provided during the DCC's normal working hours on Business Days unless otherwise agreed by the DCC (such agreements not to be unreasonably withheld or delayed); andb) the Contractor, at all times, complies with all requirements of this Agreement applicable to the access and use of such premises, systems and equipment.
Access to the DCC employees	<p>The DCC shall use its reasonable endeavours to provide the Contractor with access to appropriate DCC employees to the extent that such access is reasonably necessary for the Contractor to perform its obligations under this Agreement, and provided that:-</p> <ul style="list-style-type: none">a) such access shall be provided during the DCC's normal working hours on Business Days unless otherwise agreed by the DCC (such agreements not to be unreasonably withheld or delayed); andb) the Contractor, at all times, complies with all requirements of this Agreement applicable to the access to the DCC's employees.
Access to	The DCC shall use its reasonable endeavours to

DCC Responsibility	Description
documentation etc.	<p>provide the Contractor such documentation, data and other information that is in the possession or control of the DCC as reasonably requested by the Contractor, to the extent that such documentation, data and other information is reasonably necessary for the Contractor to perform its obligations under this Agreement, and provided that:-</p> <ul style="list-style-type: none"> a) such documentation, data and information is available to the DCC and is authorised for release by the DCC; and b) the Contractor, at all times, complies with all requirements of this Agreement applicable to the access and use of such documentation, data and other information.
Management of Relevant Service Providers	<p>The DCC shall use its reasonable endeavours to ensure that in accordance with the Project Plan and not to be unreasonably withheld or delayed:-</p> <ul style="list-style-type: none"> a) interface specifications, environments and related technical documentation is defined to the agreed level of detail; b) interfaces to third party systems are available for connection; and c) Relevant Service Provider personnel are available to support the Contractor.

3. SPECIFIC DCC RESPONSIBILITIES

3.1 The DCC shall perform the responsibilities set out below:

Clause Reference	DCC Responsibility	Description
Schedule 4 (<i>Agile Development Methodology</i>)	DCC Team Leader	The DCC shall at all times during the Term assign a DCC Team Leader to oversee all of the Services covered by the Agreement.
Schedule 4 (<i>Agile Development Methodology</i>)	14.3.3	The DCC shall provide such dependencies, information or resources needed from the DCC as identified and communicated to the DCC by the Contractor.
Schedule 14 (<i>Intellectual Property</i>)	Use of open source, 3d party software as part of the Specially	The DCC to provide a process for prompt agreement (or not) for the use of Open Source Software or Third Party Software as Open Source Software or

<i>Rights and Software)</i>	Written Software or Contractor Software Improvements	other Third Party Software may be identified for incorporation into the Specially Written Software or Contractor Software Improvements.
Schedule 15 (<i>Project Plan</i>)	5.1- consistency and interoperability with the format and style of DCC, Relevant Service Provider Plans	The DCC shall inform Contractor as soon as reasonably possible of the desired format and style of the Related Project Plans (e.g., Microsoft Project Plan, Excel).
Schedule 17 (<i>Testing and Acceptance</i>)	5 – Test Witnessing	The DCC acknowledges if the Test Witness process takes longer than ten (10) Business Days this could impact Contractor Milestone Dates.
Schedule 17 (<i>Testing and Acceptance</i>)	5 – Test Witnessing	Test Witnesses will not be Contractor competitors or otherwise put at risk Contractor Commercially Sensitive Information.
Schedule 20 (<i>Co-operation</i>)	Co-operation	The DCC is responsible for providing timely and full information to Contractor with respect to any necessary technical, operational or organisational interfaces with Relevant Service Providers that may reasonably be expected to impact Contractor's performance of the Services. The DCC shall also manage its own resources, those of Relevant Service Providers and other third parties to ensure their cooperation with Contractor in such a way that enables and does not impede Contractor's ability to perform the Services in conformity with this Agreement.