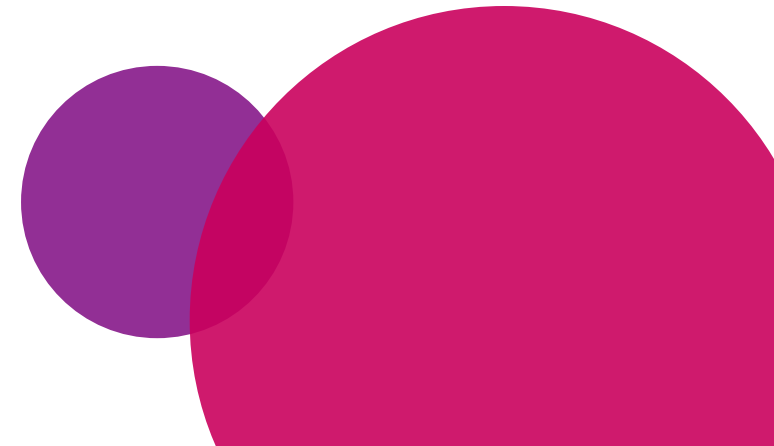


# Annual Outage Plan Update for 2024-2025

**We believe in making Britain more connected,  
so we can all lead smarter, greener lives.**



# Context

The first Annual Outage Plan was issued in March 2023, with the annual outage plan for the following financial year (Apr23-Mar24). This document refers to the Annual Outage plan for April 2024 through to March 2025.

Areas of focus are as follows:

- BCDR dates avoiding 'winter' months
- To provide extra support with Price Event activity, with longer change freezes to support

# The 2024\_2025 Annual Outage Plan – Version 3.3

Date	Day	Hours	Start	End	Detail	Impact
27/03/2024 - 03/04/2024	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
21/04/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	High
23/04/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
12/05/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	High
19/05/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	High
21/05/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
06/06/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	Low
13/06/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	Low
22/06/2024 - 03/07/2024	n/a	n/a	00:00	23:59	Change Freeze To Support SECMOD & Price Event	None
26/06/2024	Wednesday	6 hours	20:00	02:00	Planned Maintenance with June SECMOD	High
27/06/2024 - 03/07/2024	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
28/07/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	Medium
30/07/2024	Tuesday	6 Hours	20:00	02:00	Planned Maintenance	High
03/08/2024	Saturday	6 hours	20:00	02:00	Business Continuity Disaster Recovery Testing	High
27/08/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
24/09/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
27/09/2024 - 02/10/2024	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
10/10/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance (non-functional only)	High
20/10/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	High
27/10/2024	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	High
02/11/2024 - 10/11/2024	n/a	n/a	00:00	23:59	Change Freeze To Support SECMOD	None
06/11/2024	Wednesday	6 hours	20:00	02:00	Planned Maintenance with November SECMOD	High
27/11/2024 - 02/12/2024	n/a	na	08:00	08:00	Change Freeze To Support 4G CH&N Go Live	None
10/12/2024	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
19/12/2024 - 05/01/2025	n/a	n/a	00:00	23:59	Change Freeze (Christmas) and Price Event Support	None
21/01/2025	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
18/02/2025	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
02/03/2025	Sunday	6 hours	09:00	15:00	Business Continuity Disaster Recovery Testing	Low
08/03/2025	Saturday	10.5hours	20:00	06:30	Planned Maintenance - OPSG Endorsed	High
18/03/2025	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High

Thank you  
Smart DCC