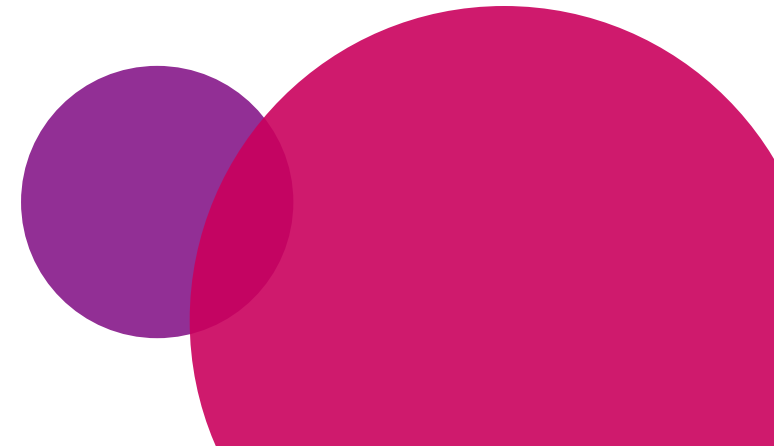


Annual Outage Plan Update for 2024-2025

**We believe in making Britain more connected,
so we can all lead smarter, greener lives.**



Context

The first Annual Outage Plan was issued in March 2023, with the annual outage plan for the following financial year (Apr23-Mar24). This document refers to the Annual Outage plan for April 2024 through to March 2025.

Areas of focus are as follows:

- BCDR dates avoiding 'winter' months
- To provide extra support with Price Event activity, with longer change freezes to support

The 2024_2025 Annual Outage Plan – Version 3.2

| Date | Day | Hours | Start | End | Detail | Impact |
|-------------------------|-----------|---------|-------|-------|---|--------|
| 27/03/2024 - 03/04/2024 | n/a | n/a | 00:00 | 23:59 | Change Freeze To Support Price Event | None |
| 21/04/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 23/04/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 12/05/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 19/05/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 21/05/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 06/06/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | Low |
| 13/06/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | Low |
| 22/06/2024 - 03/07/2024 | n/a | n/a | 00:00 | 23:59 | Change Freeze To Support SECMOD & Price Event | None |
| 26/06/2024 | Wednesday | 6 hours | 20:00 | 02:00 | Planned Maintenance with June SECMOD | High |
| 27/06/2024 - 03/07/2024 | n/a | n/a | 00:00 | 23:59 | Change Freeze To Support Price Event | None |
| 28/07/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | Medium |
| 30/07/2024 | Tuesday | 6 Hours | 20:00 | 02:00 | Planned Maintenance | High |
| 03/08/2024 | Saturday | 6 hours | 20:00 | 02:00 | Business Continuity Disaster Recovery Testing | High |
| 27/08/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 24/09/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 27/09/2024 - 02/10/2024 | n/a | n/a | 00:00 | 23:59 | Change Freeze To Support Price Event | None |
| 10/10/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance (non-functional only) | High |
| 20/10/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 27/10/2024 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 02/11/2024 - 10/11/2024 | n/a | n/a | 00:00 | 23:59 | Change Freeze To Support SECMOD | None |
| 06/11/2024 | Wednesday | 6 hours | 20:00 | 02:00 | Planned Maintenance with November SECMOD | High |
| 10/12/2024 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 19/12/2024 - 05/01/2025 | n/a | n/a | 00:00 | 23:59 | Change Freeze (Christmas) and Price Event Support | None |
| 21/01/2025 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 18/02/2025 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |
| 02/03/2025 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | Low |
| 02/03/2025 | Sunday | 6 Hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 09/03/2025 | Sunday | 6 hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | Low |
| 09/03/2025 | Sunday | 6 Hours | 09:00 | 15:00 | Business Continuity Disaster Recovery Testing | High |
| 18/03/2025 | Tuesday | 6 hours | 20:00 | 02:00 | Planned Maintenance | High |

Thank you
Smart DCC