



Communications Hub Supporting Information

This document has been prepared on the basis of the current Industry Codes and Arrangements, SEC Subsidiary Documents and Relevant Documents. It may be updated, replaced or obsoleted in due course. Other documents may supersede this document .

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1. Document History

1.1. Version Control

1.1.1. In accordance with clause 1.5 of SEC Appendix H 'CH Handover Support Materials' (CHHSM), the Data Communications Company (DCC) shall only make material modifications to this CH Supporting Information where it has:

- a) undertaken reasonable consultation with stakeholders regarding the proposed modification;
- b) given due consideration to, and taken into account, any consultation responses received; and
- c) published a statement of its reasons for the modification together with copies of any consultation responses received that are not marked as confidential.

1.1.2. DCC further commits to publish an up-to-date copy of the CH Supporting Information on its website as soon as reasonably practicable following any such modification.

1.1.3. The CH Supporting Information will be published on the DCC website and now includes the Advanced Shipment Notification (ASN) File Specification that was previously defined in "Guidance Note - Advanced Shipment Notification v2.1".

1.2. Document Revisions

Version	Comments	Date Issued
1.0	Post consultation version	30 June 2015
1.1	Changes to the technical specification of Communications Hubs, the inclusion of information on aerial types and wait timings.	March 2016
1.2	Post-consultation changes following review comments.	June 2016
1.3	<p>Updated to align with changes identified in testing.</p> <p>Included the ASN File specification that was previously defined in "Guidance Note - Advanced Shipment Notification v2.1".</p> <p>Barcode format updated to align with latest technical specification of Communications Hubs</p> <p>LED state information updated to align with latest technical specification of Communications Hubs</p> <p>Included the aligned view of Order and Consignment Status values defined in CHHSM and the exact terms used in OMS systems for CSP-N and CSP-C&S regions.</p> <p>Removed old references to CHSM</p>	July 2017

1.4	<p>Updated to align with the naming convention for CH, WAN and HAN Variants.</p> <p>Dual band CH Variant labels added and 'Variant 450' CH Variant label removed.</p> <p>Updated 'CHF ID' field format, removed comma from 'Manufacturer country and date of manufacture' field and added data samples in Table 1 - ASN Field Specifications.</p> <p>New DCC document template used for the cover page, headers and footers.</p> <p>Updated to provide information on Mesh Aerial Types for South and Central Regions.</p> <p>Updated and expanded Central and South LED state indicators – Table 4 split into LED functional groupings for ease of reference</p>	February 2018
1.5	<p>Updated to include instructions on the installation of Aerial Types with an Intimate Communication Hub Interface Specifications (ICHIS) Host emitting greater than 3.5dB noise interference in the 900MHz frequency band.</p>	December 2018
1.6	<p>Updated to specify changes to the SM WAN LED behaviour for LRR North Region Communications Hubs.</p>	April 2019
1.7	<p>Updated to specify consequences of not following Communications Hub wait timings for the South and Central region in Appendix C</p>	December 2019
2.0	<p>Updated to include new 4G Cellular Communications Hub Variant</p>	18 July 2024
2.1	<p>Updated Table 17: Communications Hub wait timings to accurately describe LED behaviour following DCC consultation.</p> <p>References to Re '4G Central/South' have been updated to '4G North/Central/South' and 'North' to 'LRR North'</p> <p>Formatting and contents page updated.</p>	22 April 2026

2. Introduction

2.1. Document Purpose

2.1.1. This document provides additional information for SEC Parties in relation to the packaging, labelling, Advanced Shipment Notification file formats, CH Status Information of Communications Hubs (both 2G/3G and 4G) and outline descriptions for aerial types¹. Such information will provide Parties with additional technical detail and guidance to that set out in Appendices [H and I] of the SEC (these being the CH Handover Support Materials and the CH Installation & Maintenance Support Materials respectively (CHIMSM)).

2.1.2. The supporting information provided in this document includes:

- a) information regarding Communications Hub labelling;
- b) ASN file formats;
- c) additional graphical information supporting the definition of Significant Metallic Obstruction;
- d) a description of the way in which light emitting diode (LED) indicators depict the operational status of a Communications Hub;
- e) a description of the aerial types DCC make available within the 2G/3G Central and South Regions; and
- f) a definition of the wait times necessary to initiate reboot functionality and to completely power down the Communications Hub.

3. Labelling and ASN format

3.1.1. Annex E of the CH Installation and Maintenance Support Materials describes the equipment which the DCC will supply, by Region, in relation to its fulfilment of Communications Hub Orders.

3.2. Communications Hub Labels

3.2.1. The DCC will meet its obligation in clause 5.4 of the CH Handover Support Materials for it to permanently mark the identification information onto the front face of each Communications Hub, by permanently marking the Communications Hub labelling information specified in Annex A of the CH Handover Support Materials onto the front face of each Communications Hub. As detailed in the aforementioned clause 5.4, the front face of the Communications Hub is the face which contains the M4 retaining screw.

3.2.2. The Communication Hub labelling shall be formatted and positioned as follows:

- a) the Communications Hub Function (CHF) Identifier shall be located on the front face in Code 128 barcode format with human-readable plain text below that barcode;
- b) the CH Variant shall be located above the CHF Identifier;
- c) both the CHF Identifier and CH Variant information shall be visible directly through a cutout in the Communications Hub packaging;

¹ Note, aerials are only available in the 2G/3G Central and South Regions.

- d) the Gas Proxy Function (GPF) Identifier shall be in Code 128 barcode format with humanreadable plain text below this barcode;
- e) the GPF Identifier shall be located to assist suppliers in avoiding mis-scanning; wherever practicable this will be below the bottom of the CHF Identifier label and offset to the right of the centre of the CHF Identifier label; and
- f) the Zigbee MAC address as specified by the GB Companion Specification (GBCS) shall be presented in human-readable form and located on the front face of the Communications Hub. This code is the same as the GPF Identifier and therefore does not appear as a separate item.

3.2.3. The CH Variant labels shall be as follows:

- a) 2G/3G Central and South Regions
 - SKU1 Cellular
 - SKU2 Cellular + Mesh
 - SKU3 SIMCH
 - Cellular DB
 - Cellular + Mesh DB
 - SIMCH DB
- b) 4G North/Central/South Region
 - 4G Cellular DB
- c) LRR North Region
 - Standard 420
 - Standard 420 DB
 - Variant 450 DB

3.3. ASN File Format

- 3.3.1. The DCC shall provide the ASN file for Communications Hub and aerial deliveries in CSV file format.
- 3.3.2. The field formats for the data items in the ASN file are further described in [Appendix A](#) of this document.

4. Metallic Obstructions

4.1. Significant Metallic Obstructions

4.1.1. Effective operation of the wireless SM WAN communications technology of the Communications Hub requires that it is not installed in a location where:

- a) the Communications Hub is located within an earthed, metallic enclosure (i.e. a Faraday cage); or
- b) the Communications Hub is installed in a location with a Significant Metallic Obstruction on 3 or more sides, relevant to the top, front, left and right faces of the Communications Hub (with the front face being the face that holds the M4 retaining screw).

4.1.2. With the measurements as illustrated in Figure 1, Significant Metallic Obstruction means:

- a) for the LRR North Region, any metallic object where any dimension 'X' parallel to the relevant face of the Communications Hub is 32cm or greater and any second dimension 'Y' parallel to the relevant face of the Communications Hub is 18cm or greater, and where the object is situated within distance 'D' of 18cm or less of that face when installed; or
- b) for the 2G/3G Central and South Regions and the 4G North/Central/South Region, any metallic object where any dimension 'X' parallel to the relevant face of the Communications Hub is 16cm or greater and any second dimension 'Y' parallel to the relevant face of the Communications Hub is 8cm or greater, and where the object is situated within distance 'D' of 8cm or less of that face when installed.

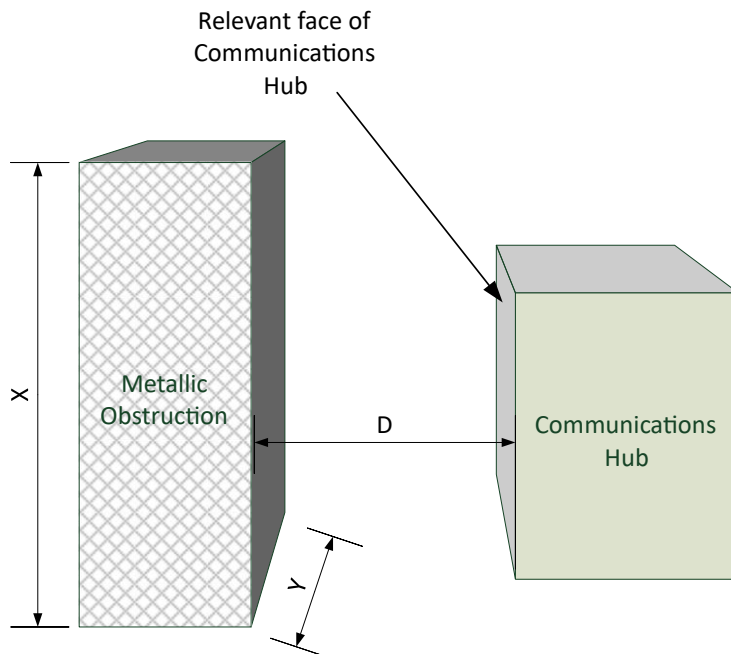


Figure 1: Metallic Obstruction

5. CH Status Information

- 5.1.1. The operational status of the Communications Hub shall be indicated by the LEDs as set out in [Appendix B](#) of this document.
- 5.1.2. The wait timings required to initiate reboot functionality and completely power down the Communications Hub are set out in [Appendix C](#) of this document.

5.2. CH Status Information for the LRR North Region

- 5.2.1. For the LRR North Region, Communications Hubs will indicate their current operational status via two LED indicators clearly visible on the front face of the Communications Hub (all CH Variants), which will provide information regarding:
 - a) Power and SM WAN connection state (WAN); and
 - b) Home Area Network connection state (HAN).

5.3. CH Status Information for the 2G/3G Central and South Regions

- 5.3.1. For the 2G/3G Central Region and South Regions, Communications Hubs will indicate their current operational status via five LED indicators clearly visible on the front face of the Communications Hub (all CH Variants) which will appear in this order and provide information regarding the following:

For all 2G/3G Communications Hub Variants

- a) Device power/operating state (SW);
- b) SM WAN connection state (WAN);
- c) Wireless mesh connection state for a cellular + mesh or SIMCH Device Model (MESH);
- d) HAN connection state (HAN); and
- a) Gas Proxy Function (GAS).

5.3.2. Some Communications Hubs provided by the DCC in the 2G/3G Central and South Regions (excluding the SKU1 Cellular and the Cellular DB) will also have a 'signal checker' operational status, used to indicate SM WAN signal strength using the LED indicators. Where present, this state will be enabled automatically for a period of 1 minute following the connection of a cellular aerial, to support SEC parties in optimisation of aerial positioning, as described in Section A.2 of the CHIMSM (Installation of Communications Hub aerials - 2G/3G Central and 2G/3G South).

5.3.3. In 'signal checker' mode, the number of LEDs lit on a Communications Hub indicates the relative signal strength to that Communications Hub. The greater the number of LEDs lit, the greater the signal strength. A minimum of one LED lit is required to indicate that the Communications Hub is able to connect to the SM WAN.

5.4. CH Status Information for the 4G North/Central/South Region

5.4.1. For the 4G North/Central/South Region, Communications Hubs will indicate their current operational status via five LED indicators clearly visible on the front face of the Communications Hub which will appear in this order and provide information regarding the following:

For 4G Cellular DB Communications Hub Variant:

- a) Operating state (SW)
- b) SM WAN connection state (WAN);
- c) Device power (PWR);
- d) HAN connection state (HAN); and
- e) Gas Proxy Function (GAS).

6. Auxiliary Equipment

6.1. Aerial Types – 2G/3G Central and South Regions

6.1.1. The DCC shall provide aerial types in the 2G/3G Central and South Regions as described below. More than one aerial model may be provided within these type specifications and full details are provided through the manufacturer data sheets which will be published to Parties by DCC as part of an aerial information pack.

6.1.2. Data sheets are published on the DCC Website and can be found by searching 'datasheet' in our document centre which can be found here: [Document Centre | Smart DCC](#).

6.1.3. An introductory overview of the aerial types is as follows:

- a) T1 Aerial Type. This cellular aerial type is low gain. It is estimated that 6% of all installations (approximately 57-60% of Mesh Communications Hub installations) will require this aerial type.

There are two aerial models of this type and both are supplied with an aerial lead. The length of lead and dimensions of the aerial models are supplied in the manufacturer data sheets.

- b) T2 Aerial Type. This cellular aerial type is high gain. It is estimated that 4% of all installations (approximately 37-40% of Mesh Communications Hub installations) will require this aerial type. There are two aerial models of this type and both are supplied with an aerial lead. The length of lead and dimensions of the aerial models are supplied in the manufacturer data sheets.
- c) T3 Aerial Type. This cellular aerial type is high gain. It is estimated that less than 0.5% of all installations (approximately 3-5% of Mesh Communications Hub installations) will require this aerial type. The aerial may be externally mounted. The size of the T3 models varies and will in all cases conform to planning guidance. There are two aerial models of this type and both are supplied with an aerial lead. The length of lead and dimensions of the aerial models are supplied in the manufacturer data sheets.
- d) M1 Aerial Type. This mesh aerial type is low gain. It is estimated that less than 0.25% of all installations will require this aerial type. There is one model of this type and it is supplied with an aerial lead. The length of lead and dimensions of the aerial models are supplied in the manufacturer data sheets. The M1 will only be utilised with SIMCH devices.
- e) M2 Aerial Type. This mesh aerial type is high gain. It is estimated that less than 0.25% of all installations will require this aerial type. There is one model of this type and it is supplied with an aerial lead that allows it to be externally mounted. The length of lead and dimensions of the aerial model are supplied in the manufacturer data sheets. The M2 model will in all cases conform to planning guidance. The M2 will only be utilised with SIMCH devices. The M2 Aerial Type will always be installed externally. In a very small number of cases it could be installed internally but only where the building layout and fabric has been assessed beforehand by appropriately trained radio engineers to determine its suitability.

Appendix A – ASN Specification

A.1. General Information

- A.1.1. As defined in the CHHSM, the ASN files will be a compliant CSV file.
- A.1.2. As the aerials can only be ordered for 2G/3G Central and South Regions, the DCC will only supply the aerial ASN files for these Regions and hence the aerial specification is only applicable for 2G/3G Central and South Regions.
- A.1.3. The ASN record for aerials can contains both T1 (low gain aerial) and T2 (high gain aerial) types of aerials. These aerials are not part of the Communications Hub and hence are ordered separately as part of CH Auxiliary Equipment ordering process. Please refer to the CHHSM for further information on these aerial types.
- A.1.4. There will be exactly one ASN file for each consignment. This implies that there will be a separate ASN file for Communications Hubs and aerials.

A.2. ASN Fields

A.2.1 Table 1 defines ASN field name, format and other data requirements using following columns:

- a) Field Name: Defines the field name as appeared in the header record.
- b) Field Format: Defines the field type and length,
- c) Data Requirement: Provides additional data requirements including:
 - Additional data rules and constraints such as enumerated values
 - Whether applicable to Communication Hub devices or aerials or both
 - Whether applicable to LRR North Region, 2G/3G Central and South Regions, and/or 4G North/Central/South Region
 - Whether enclosed within double quotes or not
 - Any reference to CHHSM or other SEC documents
 - Any other information, as applicable
- d) Communication Hub Sample Data: Provides a sample data for the relevant field in ASN file for Communications Hub. Where relevant, regional examples are provided. These samples are supplied to illustrate to DCC Users what the data will look like. They are not exhaustive and are subject to change as long as compliant with required format.
- e) Aerial Sample Data: Provides a sample data for the relevant field in ASN file for aerial. These samples are supplied to illustrate to DCC Users what the data will look like. They are not exhaustive and are subject to change as long as compliant with required format. **Table 1: ASN Field Specification**

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub	Aerial Sample Data
1	CHF ID	Text (max 16)	Only used for Communications Hub An IEEE EUI-64 compliant media access control address comprising eight	For all Regions: "10ABAC12122324C5", "8873840100009772"		<u>Not applicable for LRR North Region</u> <u>For 2G/3G Central and South Regions:</u>

Document title

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub Aerial Sample Data
			<p>groups of two hexadecimal digits.</p> <p>Hyphens are not used to delimit the hexadecimal digits to ensure alignment with scanned device barcode artwork.</p> <p>Enclosed in "".</p>		<p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

2	Communications Hub WAN Variant	Text (max 50 chars)	The current valid values for Communications Hub are:	For LRR North Region:	Not applicable for LRR North Region
			LRR North Region:	"Standard 420"	For 2G/3G Central and South Regions:
			"Standard 420"	For 2G/3G Central and South Regions:	"Type 1 Cellular antenna (T1)"
			"Standard 420 DB"	"SKU1 Cellular"	
			"Variant 450 DB"	For 4G North/Central/South Region:	Not applicable for 4G North/Central/South Region
			2G/3G Central and South Regions:	"4G Cellular DB"	
			"SKU1 Cellular"		
			"SKU2 Cellular + Mesh"		
			"SKU3 SIMCH"		
			"Cellular DB"		
			"Cellular + Mesh DB"		
			"SIMCH DB"		
			4G North/Central/South Region:		
			"4G Cellular DB"		
			The current valid values for Aerial are:		
			LRR North Region:		
			""		
			2G/3G Central and South Regions:		
			"Type 1 Cellular antenna (T1)"		
			"Type 2 Cellular antenna (T2)"		
			4G Central/South:		
			""		

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub	Aerial Sample Data
			Please note that the above values can change in future to match values specified in section 3.2.3 of this document			
			Enclosed in "".			

3	GPF ID	Text (max 23)	<p><u>Only used for Communications Hub</u></p> <p>An IEEE EUI-64 compliant media access control address comprising eight groups of two hexadecimal digits.</p> <p>Hyphens are not used to delimit the hexadecimal digits to ensure alignment with scanned device barcode artwork.</p> <p>Enclosed in "".</p>	<p><u>For all Regions:</u></p> <p>"10ABAC12122324C5"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
4	ZigBee MAC Address	Text (max 23)	<p><u>Only used for Communications Hub</u></p> <p>An IEEE EUI-64 compliant media access control address comprising eight groups of two hexadecimal digits.</p> <p>Hyphens are not used to delimit the hexadecimal digits to ensure alignment with device artwork.</p> <p>Enclosed in "".</p>	<p><u>For all Regions:</u></p> <p>"10ABAC12122324C5"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
5	SM WAN Identifier	Text (max 50 chars)	<p><u>Communications Hub for LRR North Region</u></p> <p>Unique identifier also referred to as FlexNet ID</p>	<p><u>For LRR North Region:</u></p> <p>"110342210"</p> <p><u>For Central and South Regions:</u></p> <p>""</p> <p><u>For 4G North/Central/South Region:</u></p> <p>"4GVF"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

N o	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub	Aerial Sample Data
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or REPID by LRR North Region CSP

Communications Hub for 2G/3G Central and South Regions:

Will be blank in issued ASN files, enclosed in "" (for text and blank entries).

Communications Hub for 4G North/Central/South Region:

Where the device variant is 4G Cellular DB only, this field indicates the default 4G WAN Provider profile in the eSIM.

6	DCC order reference	Text (max 50 chars)	<p><u>Only used for Communications Hub</u></p> <p>OMS generates this for an order so that DCC has an order reference Enclosed in "".</p>	<p><u>For LRR North Region:</u></p> <p>"DCC011"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u></p> <p>"a00250000020zhoAAA"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
7	Party order reference	Text (max 50 chars)	<p>Alpha or numeric text</p> <p>The Party Reference Order Number in the ASN file will be populated by the order reference number for the corresponding order. As the CSP solutions manage the order reference number differently, the value of this field is interpreted differently for each CSP. For orders placed for all Central and South CSP Regions (including 4G Central/South Region), the value of this field is taken from the OMS generated reference number whereas for order placed for North CSP Region the value of this field is same as the order reference number provided by the Users.</p> <p>Enclosed in "".</p>	<p><u>For LRR North Region:</u></p> <p>"COP0012000"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u></p> <p>"5108"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>"5108"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub Aerial Sample Data
8	Party consignment reference	Text (max 50 chars)	Enclosed in "".	<p><u>For LRR North Region:</u> "98762664"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u> "ORDER00005108CONS1"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u> "ORDER00005108-CONS1"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
9	Delivery Location	Text (max 200 chars)	A free formatted address consisting of one or more address fields (e.g. house number, house name, company name, SEC party signifier, street name, town, postcode etc.), each of them separated by a space (and not a comma) Enclosed in "".	<p><u>For LRR North Region:</u> "PAC001 CV11FX"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u> "12 Smithford Way Coventry CV11FX"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u> "12 Smithford Way Coventry CV11FX"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
10	Scheduled Delivery Date and time	DD/MM/YY YY HH:MM	Not enclosed in "".	<p><u>For all Regions:</u> 31/03/2016 10:00</p>	<p><u>Not applicable for LRR North Region:</u></p> <p><u>For 2G/3G Central and South Regions:</u> 31/03/2016 10:00</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
11	Firmware version number	Text (max 50 chars)	<p><u>Only used for Communications Hub</u></p> <p>As per CPL: "This string is a hexadecimal representation of the OTA Header 'File Version' field which is an unsigned 32 bit integer (so representable as 4 octets)."</p> <p>Hexadecimal alpha or numeric text</p> <p>Colons are not used to delimit the hexadecimal digits.</p> <p>Hexadecimal values are to be expected in this field.</p> <p>Enclosed in "".</p>	<p>For all Regions: "12345678" or "AAAAAAAA"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u> ""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub Aerial Sample Data
12	Hardware version number	Text (max 50 chars)	<p><u>Only used for Communications Hub</u></p> <p>As per CPL: "This string is a concatenation of three fields; Model_Identifier, Hardware_Version.Version, HardwareVersion.Revision, where</p> <ul style="list-style-type: none"> Model_Identifier is an unsigned 16 bit number, so representable as 2 octets i.e. as XXXX, where X is 0 to 9 or A to F; Hardware_Version.Version is an unsigned 8 bit number, so representable as 1 octet i.e. as XX, where X is 0 to 9 or A to F; and HardwareVersion.Revision is an unsigned 8 bit number, so representable as 1 octet i.e. as XX, where X is 0 to 9 or A to F. <p>Note-1: Hexadecimal values are to be expected in this field.</p> <p>Note-2: Colons are not used to delimit the hexadecimal digits</p> <p>Note-3: All octets must be completed. In other words, where there is no version or revision this should be identified as 00, for example:</p> <ul style="list-style-type: none"> AF2C0000 = no version or revision AF2C0900 = no revision AF2C0004 = no version <p>Enclosed in "".</p>	<p><u>For all Regions:</u> "00A122FF"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u> ""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

13	Device configuration identifier	Text (max 50 chars)	<p>Only used for Communications Hub for LRR North Region</p> <p>Will be blank for Central and South region-issued ASN files</p> <p>Enclosed in "" (for text and blank entries).</p>	<p>For LRR North Region: "DCI001"</p> <p>For all Central and South Regions (including 4G North/Central/South Region): ""</p>	<p>Not applicable for LRR North Region</p> <p>For 2G/3G Central and South Regions: ""</p>
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N	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub	Aerial Sample Data
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14	Manufacturer country and date of manufacture	Text (max 200 chars)	<p>Only used for Communications Hub</p> <p>A text string in the format "<Item1> <Item2>" Where:</p> <ul style="list-style-type: none"> Item1 is the manufacture and country pair separated by space. The current valid values are: <ul style="list-style-type: none"> LRR North Region <ul style="list-style-type: none"> 106C Romania 2G/3G Central and South Regions <ul style="list-style-type: none"> Toshiba CN Wistron TW 4G North/Central/South <ul style="list-style-type: none"> Toshiba CN Item2 is the date of device manufacture in DD/MM/YYYY format <p>Space (and not comma) is used as a separator between Item1 and Item2 Enclosed in ""</p>	<p>For LRR North Region: "106C Romania 04/04/2016"</p> <p>For all Central and South Regions (including 4G North/Central/South Region): "Toshiba CN 21/09/2015"</p>		<p>Not applicable for 4G North/Central/South Region</p> <p>Not applicable for LRR North Region</p> <p>For 2G/3G Central and South Regions: ""</p> <p>Not applicable for 4G North/Central/South Region</p>
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15	Batch number	Text (max 50 chars)	<p><u>Only used for Communications Hub</u></p> <p>Enclosed in "" as per section 5.1 and subsection vi of this document</p>	<p><u>For LRR North Region:</u></p> <p>"40416"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region) (Toshiba):</u></p> <p>"ICM1240365"</p> <p><u>For 2G/3G Central and South Regions (Wistron):</u></p> <p>"PA7012400011000027"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>""</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
16	Reconditioned status	Text (max 3)	<p>Valid values for Communications Hub are:</p> <p>"Yes"</p> <p>"No"</p> <p>Valid values for Aerials are:</p> <p>"No"</p> <p>Enclosed in "".</p>	<p><u>For all Regions:</u></p> <p>"Yes"</p> <p>Or</p> <p>"No"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u></p> <p>"No"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub Aerial Sample Data
17	Pallet identifier	Text (max 50 chars)	Enclosed in "".	<p><u>For LRR North Region:</u></p> <p>"PAL01545"</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region) (Toshiba):</u></p> <p>"169701385600237297"</p> <p><u>For 2G/3G Central and South Regions (Wistron):</u></p> <p>"PA51021002"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions (Wistron):</u></p> <p>"PA51021002"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
18	Quantity of cartons on the pallet	Number (max 2 digits)	<p>Up to the values specified in Table 2;</p> <p>Communications Hub delivery packaging Annex B. Communications Hub Pallet and Carton Quantities, Appendix H – CH Handover Support Materials</p> <p>Not Enclosed in "".</p>	<p><u>For LRR North Region:</u></p> <p>32</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u></p> <p>64</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions: 2</u></p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

19	Carton Identifier	Text (max 50 chars)	Enclosed in "".	<p><u>For LRR North Region:</u> "PACK245824"</p> <p><u>For Central and South Regions (including 4G North/Central/South Region) (Toshiba):</u> "106970138560000014"</p> <p><u>For 2G/3G Central and South Regions (Wistron):</u> "CSM142081000AA"</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions (Wistron):</u> "CSM142081000AA"</p> <p><u>For 2G/3G Central and South Regions (Panorama):</u> "60688/1/56"</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>
20	Quantity of Communications Hubs in carton	Number (max 3 digits)	<p>Up to the values specified in Table 2; Communications Hub delivery packaging Annex B. Communications Hub Pallet and Carton Quantities, Appendix H – CH Handover Support Materials</p> <p>Addendum for 2G/3G Central and South Regions: up to 14 for Cellular WAN Variant' up to 10 for Mesh WAN Variant</p>	<p><u>For LRR North Region:</u> 28</p> <p><u>For all Central and South Regions (including 4G Central/South):</u> 14 or 10</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions:</u> 100</p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

No	Field Name	Field Format	Data Requirement	Communications Sample Data	Hub Aerial Sample Data
21	Quantity of pallets in consignment	Number (max 2 digits)	<p>Note: No leading zeros are allowed in this field; e.g. the 32, 64 and not 032, 064 are the valid values.</p> <p>Not enclosed in "".</p> <p>Up to the values specified in Table 2; Communications Hub delivery packaging Annex B. Communications Hub Pallet and Carton Quantities, Appendix H – CH Handover Support Materials</p> <p>Not enclosed in "".</p>	<p><u>For LRR North Region:</u> 52</p> <p><u>For all Central and South Regions (including 4G North/Central/South Region):</u> 40</p>	<p><u>Not applicable for LRR North Region</u></p> <p><u>For 2G/3G Central and South Regions: 2</u></p> <p><u>Not applicable for 4G North/Central/South Region</u></p>

A.3. Compliant ASN File Examples

A.3.1. Communications Hubs

A.3.1.1. LRR North Region

A.3.1.1.1 The following is an example of a Communications Hub ASN CSV file issued by LRR North Region Communications Service Provider (CSP).

```
"CHF ID","Communications Hub WAN Variant","GPF ID","Zigbee MAC Address","SM WAN
Identifier","DCC order reference","Party order reference","Party consignment
reference","Delivery Location","Scheduled Delivery Date and time","Firmware version
number","Hardware version number","Device configuration identifier","Manufacturer
country and date of manufacture","Batch number","Reconditioned status","Pallet
identifier","Quantity of cartons on the pallet","Carton Identifier","Quantity of
Communications Hubs in carton","Quantity of pallets in consignment"
```

```
"E4FED90022E92C1F","Standard
420","E4FED90100116482","E4FED90100116482","110342210","DCC011","COP0012000","98762
664","Chester",18/04/2015 17:00,"AAAAAAA","XXXXXXXX","DCI001","106C Romania
04/04/2016","40416","No","PAL01545",32,"PACK245824",28,52
```

```
"E4FED90022E92C20","Standard 420","E4FED90100116483","E4FED90100116483","AI-CHB-
C01","DCC011","COP0012000","98762664","Chester",18/04/2015
17:00,"AAAAAAA","XXXXXXXX","DCI001","106C Romania
04/04/2016","40416","No","PAL01545",32,"PACK245824",28,52
```

A.3.1.2. 2G/3G Central and South Regions

A.3.1.2.1 The following is an example of a Communications Hub ASN CSV file issued by 2G/3G Central and South Region CSP.

```
"CHF ID","Communications Hub WAN Variant","GPF ID","Zigbee MAC Address","SM WAN
Identifier","DCC order reference","Party order reference","Party consignment
reference","Delivery Location","Scheduled Delivery Date and time","Firmware version
number","Hardware version number","Device configuration identifier","Manufacturer
country and date of manufacture","Batch number","Reconditioned status","Pallet
identifier","Quantity of cartons on the pallet","Carton Identifier","Quantity of
Communications Hubs in carton","Quantity of pallets in consignment"
```

```
"000B6B01A6223B88","SKU1
Cellular","000B6BAAA6223C01","000B6BAAA6223C01","","a00250000020zhoAAA","5108","ORD
ER00005108-CONS1","15 Bath Road Slough SL1 1ED",31/10/2015
15:00,"AAAAAAA","XXXXXXXX","","Toshiba CN
21/09/2015","ICM1240365","No","169701385600237297",64,"06970138560000001",10,40
```

```
"000B6B01A6223B86","SKU1
Cellular","000B6BAAA6223C02","000B6BAAA6223C02","","a00250000020zhoAAA","5108","ORD
ER00005108-CONS1","15 Bath Road Slough SL1 1ED",31/10/2015
15:00,"AAAAAAA","XXXXXXXX","","Toshiba CN
21/09/2015","ICM1240365","No","PA51021002",64,"CSM142081000AA",10,40
```

A.3.1.3. 4G North/Central/South Region

A.3.1.3.1 The following is an example of a Communications Hub ASN CSV file issued by 4G North/Central/South Region.

4G Cellular

```
"000B6B01A6223B86","4G Cellular
DB","000B6BAAA6223C02","000B6BAAA6223C02","4GVF","a00250000020zhoAAA","5108","ORDER
00006109-CONS1","WAN4U House Greenfields Business Park Whitechapel E1
1BY",31/10/2015 15:00,"AAAAAAA","XXXXXXXX","","Toshiba CN
21/09/2023","ICM1240365","No","PA51021002",64,"CSM142081000AA",10,40
```

A.3.2. Aerials

A.3.2.1. T1 Aerial Types

A.3.2.1.1 The following is an example of a T1 Aerial Type ASN CSV file issued by 2G/3G Central and South Region CSP.

```
"CHF ID","Communications Hub WAN Variant","GPF ID","Zigbee MAC Address","SM WAN Identifier","DCC order reference","Party order reference","Party consignment reference","Delivery Location","Scheduled Delivery Date and time","Firmware version number","Hardware version number","Device configuration identifier","Manufacturer country and date of manufacture","Batch number","Reconditioned status","Pallet identifier","Quantity of cartons on the pallet","Carton Identifier","Quantity of Communications Hubs in carton","Quantity of pallets in consignment"
```

```
","Type 1 Cellular antenna (T1)","","","","","","00009999","ORDER00009999-CONS9","Address County Post Code",02/06/2016 13:00","","","","","","","No","4560000003424567890",2,"Carton1",100,2
```

A.3.2.2. T2 Aerial Types

A.3.2.2.1 The following is an example of a T2 Aerial Type ASN CSV file issued by 2G/3G Central and South Region CSP.

```
"CHF ID","Communications Hub WAN Variant","GPF ID","Zigbee MAC Address","SM WAN Identifier","DCC order reference","Party order reference","Party consignment reference","Delivery Location","Scheduled Delivery Date and time","Firmware version number","Hardware version number","Device configuration identifier","Manufacturer country and date of manufacture","Batch number","Reconditioned status","Pallet identifier","Quantity of cartons on the pallet","Carton Identifier","Quantity of Communications Hubs in carton","Quantity of pallets in consignment"
```

```
","Type 2 Cellular antenna (T2)","","","","","","00009999","ORDER00009999-CONS9","Address County Post Code",02/06/2016 13:00","","","","","","","No","4560000003424567890",2,"Carton2",100,2
```

Appendix B – LED State Indicators

B.1. Operating State

B.1.1. Table 2 details the LED State Indicators ‘on and off’ times for each of the three operating states – “normal”, “transitional” and “error”. The corresponding flashing frequency is described as being low, medium or high frequency flashing.

Table 2: Communications Hub LED state indicators - frequency (all LEDs)

Description	LED ON Time	LED OFF Time	Indication
HIGH FREQUENCY FLASH (HFF)	100ms	500ms	Indicates error operating state
MEDIUM FREQUENCY FLASH (MFF)	100ms	2000ms	Indicates transitional operating state
LOW FREQUENCY FLASH (LFF)	100ms	5000ms	Indicates normal operating state

B.2. LRR North Region - Communications Hub LED Descriptions

B.2.1. In the LRR North Region, Communications Hubs will have the LED functionality as described in this sub section.

B.2.2 As specified, a Communication Hub will have, on the front face of the enclosure, two LED indicators, with the following labels:

- a) WAN: status of connection to the SM WAN network
- b) HAN: status of connection to the HAN

B.2.3. Of the two LEDs on the front of the Communications Hub, the LED on the left (nearest the securing screw) shall indicate the Communications Hub power and SM WAN connection statuses and the LED on the right shall indicate the status of the Communications Hub HAN connection. The SM WAN LED and the HAN LED shall be bi-colour (green and red).

B.2.4. Table 3 shows the operational status table for LRR North Region Communications Hubs.

Table 3: LRR North Region Communications Hub operational status table for all states

Operational status		Indication	Duration	Supplier Party Action
Power State	<i>Power off</i>	No light	N/A	Check power to the Communications Hub and if power is on, replace Communications Hub. Repeat failure indicates ICHIS host issue.
	<i>Power on, device initialising</i> <i>(normal operating state)</i>	SM WAN / Power LED SOLID GREEN	Maximum 30 seconds	Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure

Operational status		Indication	Duration	Supplier Party Action
SM WAN State	<i>Power on, device in error state</i> <i>(error state)</i>	SM WAN / Power LED HIGH FREQUENCY GREEN	Maximum 5 seconds (before automatic reboot)	Perform reset of Communications Hub (see Appendix C) if state does not change. Replace Hub on repeat failure
	<i>SM WAN initialising</i> <i>(normal operating state)</i>	N/A (See Power on, device initiating)	N/A (See Power on, device initiating)	See Power on, device initiating
	<i>Attempting to connect to the SM WAN</i> <i>(normal operating state)</i>	SM WAN / Power LED MEDIUM FREQUENCY GREEN	Maximum 5 minutes	Party may utilise a separated ICHIScompliant host (cradle) or undertake the CH <i>No SM WAN Coverage Installation Procedure</i> where duration is exceeded.

	<i>SM WAN connected</i> <i>(normal operating state)</i>	SM WAN / Power LED LOW FREQUENCY GREEN	N/A - final normal operating state	N/A
	<i>SM WAN disconnected / attempting to reconnect</i>	SM WAN / Power LED MEDIUM FREQUENCY GREEN	Continuous until reconnected	Update the DCC Incident Record to indicate any recovery steps taken and the continued dis-connection to the SMWAN
	<i>SM WAN error</i> <i>(normal operating state)</i>	SM WAN / Power LED HIGH FREQUENCY GREEN	Maximum 5 seconds (before automatic reboot)	Perform reset of Communications Hub (see Appendix C) if state does not change. Replace Hub on repeat failure
HAN State	<i>Power off, HAN not functioning</i>	No light	N/A	Check power to the Communications Hub and if power is on, replace Communications Hub. Repeat failure indicates ICHIS host issue.
	<i>HAN initialising</i> <i>(normal operating state)</i>	HAN LED MEDIUM FREQUENCY RED	Maximum 60 seconds	Perform reset of Communications Hub (see Error! Reference source not found.) if maximum time exceeded. Replace Hub on repeat failure
	<i>HAN initialised, no HAN devices in CHF Device Log</i> <i>(normal operating state)</i>	HAN LED SOLID GREEN	N/A - pending Device Log update	Take necessary steps to add HAN Devices to CHF Device Log as set out in GBCS
	<i>HAN in 'permit join' mode</i> <i>(normal operating state)</i>	HAN LED MEDIUM FREQUENCY GREEN	Up to 60 mins from Device Log update	Take necessary steps to add HAN Devices to HAN (initiate pairing according to HAN device specification)
Operational status Indication Duration Supplier Party Action				
	<i>HAN initialised, one or more HAN devices in CHF Device Log</i> <i>(normal operating state)</i>	HAN LED LOW FREQUENCY GREEN	N/A - final normal operating state	N/A

<i>HAN in error state (error state)</i>	HAN LED HIGH FREQUENCY GREEN	Maximum 5 seconds (before automatic reboot)	Perform reset of Communications Hub (see Error! Reference source not found.) if state does not change. Replace Hub on repeat failure
<i>HAN Device join success</i>	HAN LED SOLID RED	Displayed for 5 seconds following successful Zigbee HAN join	N/A
<i>HAN Device join failure</i>	HAN LED HIGH FREQUENCY RED	Displayed for 5 seconds following unsuccessful Zigbee HAN join	Re-try adding Device to CHF Device log and attempt re-join

B.3. 2G/3G Central and South Regions - Communications Hub LED Descriptions

B.3.1. In 2G/3G Central and South Regions, Communications Hubs will have the LED functionality as described in this sub section.

B.2.2 As specified, a Communication Hub will have on the front face of the enclosure, five LED indicators, with the following labels:

- a) SW: indication of software state on the Communications Hub
- b) WAN: status of connection to the SM WAN network
- c) MESH: status of connection to the Mesh network (for Cellular + Mesh and SIMCH WAN variants only – not used for this purpose on Cellular WAN Variants)
- d) HAN: status of connection to the HAN
- e) GAS: status of the Gas Proxy Function

B.3.3. Table 4 to 10 show the operational statuses for 2G/3G Central and South Communications Hubs.

Table 4: 2G/3G Central and South Region Communications Hub operational status table for Power State

Power-on: power-on commences when Communications Hub is seated on an ICHIS compliant device or host and power is applied.

Operational status		All LED Indication	Duration	Supplier Party Action
Power State	<i>Power off</i>	OFF	Continuous	Wait 60 seconds then Perform reset of Communications Hub (see Appendix C). If failure reoccurs, replace Communications Hub
Operational status		All LED Indication	Duration	Supplier Party Action

<i>Boot-up sequence</i>	OFF	After power applied: - WNC: max. 26 seconds - Toshiba: max. 1 minute	After relevant duration has elapsed, check power to the Communications Hub and if power is on, replace Communications Hub. Repeat failure indicative of ICHIS host power issue
<i>Power on, device initialising</i>	Transition from SOLID to LOW FREQUENCY to OFF. - 5 LEDs SOLID, max. 10 seconds then switch to - 5 LEDs LOW FREQ, max. 10 seconds then switch to - 5 LEDs OFF, max. 20 seconds	Total max. 40 seconds	Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Communications Hub on repeat failure

Table 5: 2G/3G Central and South Region Communications Hub operational status table for CH Software State

Individual LEDs after power-on: after successful power-on, the following features may be checked according to state

Operational status	SW LED Indication	Duration	Supplier Party Action	
CH Software State	<i>CH functioning</i>	LOW FREQUENCY	Continuous	N/A
	<i>Error state</i>	CH reboots or LED high frequency	LED continuous if error not resolved by reboot	Communications Hub will automatically reboot. If failure reoccurs, Communications Hub will reboot again or LED will flash with high frequency. In both cases, replace Communications Hub on repeat failure

Table 6: 2G/3G Central and South Region Communications Hub operational status table for SM WAN State

Operational status	WAN LED Indication	Duration	Supplier Party Action	
SM WAN State	<i>SM WAN initialising</i>	SOLID	Max. 10 seconds following power on	Perform reset Communications Hub (see Appendix C) if maximum time exceeded. Replace Communications Hub on repeat failure

	<i>Attempting connect to SM WAN</i>	MEDIUM FREQUENCY	Normal WAN connectivity: up to 25 seconds WAN connectivity may take max. 2 minutes	If maximum duration is exceeded, Supplier Party should refer to the CH Fitting and removal procedures
Operational status				
Operational status	WAN LED Indication	Duration	Supplier Party Action	
	<i>SM WAN connected</i> <i>(normal operating state)</i>	LOW FREQUENCY	N/A - final normal operating state	N/A
	<i>SM WAN doesn't connect</i>	OFF	Continuous until next WAN reconnection attempt	Supplier party should refer to the CH Fitting and removal procedures with reference to attempting a Cellular + Mesh Communications Hub and the use of aerial auxiliary equipment. Note, check the state of MESH LED to ascertain status of MESH connection
	<i>SM WAN error</i>	HIGH FREQUENCY	Continuous until WAN error resolved	Where Mesh LED indicates Mesh connected, no action is required. Where Mesh LED does not indicate a connected state, wait 60 seconds then perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Communications Hub on repeat failure

Table 7: 2G/3G Central and South Region Communications Hub operational status table for HAN State

Operational status				
Operational status	HAN LED Indication	Duration	Supplier Party Action	
HAN State	<i>Power on but HAN not functioning</i>	OFF	Continuous	Where Communications Hub indicates no power (all LEDs off), check power to the Communications Hub and if power is on replace Communications Hub. Repeat failure indicates ICHIS host issue
	<i>HAN initialising</i>	SOLID	Up to 10 seconds following power on	Perform reset of Communications Hub (see Appendix C) if maximum time exceeded Replace Communications Hub on repeat failure

<i>HAN initialised, no HAN devices in device log or All previous HAN devices removed.</i>	OFF	N/A	Take necessary steps to add HAN Devices to CHF Device Log as set out in GBCS
<i>HAN in 'permit join' mode</i>	MEDIUM FREQUENCY	Defined by 'CCS01 Add Device to CHF device log' commands. Range 1 second to 3600s seconds	Take necessary steps to add HAN Devices to HAN (initiate pairing according to device specification)
<i>HAN initialised, one or more HAN devices in CHF Device Log</i>	LOW FREQUENCY	Continuous Note: This state is activated by HAN device successfully added to CH Device log, however HAN pairing must be verified separately	N/A

Table 8: 2G/3G Central and South Region Communications Hub operational status table for Mesh Connection State

Operational status	MESH LED Indication	Duration	Supplier Party Action
MESH State <i>Power on but no mesh network</i>	OFF	Continuous	<p>Note, only for Mesh + Cellular & SIMCH:</p> <p>Where Communications Hub indicates no power (all LEDs off), Check power to the Communications Hub, perform reset of Communications Hub (see Appendix C) if state does not change.</p> <p>Replace Communications Hub on repeat failure.</p> <p>Where WAN LED indicates connected (normal operating state), no action is required. Communications Hub is connected to SM WAN.</p> <p>Where WAN LED does not indicate a connected state, perform reset of Communications Hub (see Appendix C) if state does not change. Replace Communications Hub on repeat failure</p>

<i>Power on, mesh initialising</i>	SOLID	Max. 10 seconds	Note, only for Mesh + Cellular & SIMCH: Where WAN LED indicates no Connectivity Perform reset Communications Hub (see Appendix C) if maximum time exceeded. Replace Communications Hub on repeat failure
<i>Preliminary attempt to connect mesh</i> <i>or</i> <i>Whenever CH waits for connection retry</i>	OFF	Max. 80 seconds Includes preliminary attempt to connect to cellular before switching to mesh (after power on and mesh initialising)	Note, only for Mesh + Cellular & SIMCH - following 'Power on, mesh initialising' state: Where WAN LED indicates no Connectivity Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Communications Hub on repeat failure
<i>Attempting to connect to mesh</i>	MEDIUM FREQUENCY	~ Max. 30 seconds (when successful) ~ Continuous until connection retry (when not successful)	After 60 seconds has elapsed Party may undertake the CH No SM WAN Installation Procedure where state does not change
Operational status	MESH LED Indication	Duration	Supplier Party Action
<i>Mesh Connected</i>	LOW FREQUENCY	Continuous (while Mesh connected)	N/A
<i>Mesh error state</i>	HIGH FREQUENCY	Continuous while error conditions prevail (Note: external network issues)	If this state is present in conjunction with the WAN LED indicating no connection to the SM WAN, the Party may undertake the CH No SM WAN Installation Procedure

Table 9: 2G/3G Central and South Region Communications Hub operational status table for Gas State

Operational status	GAS LED Indication	Duration	Supplier Party Action
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Gas State	<i>Power on but no device added to GPF Device Log</i>	OFF	Continuous	Add Device to GPF Device Log and complete Device Join process as set out in GBCS
	<i>Device successfully added to CHF Device Log</i>	LOW FREQUENCY	Continuous	N/A
	<i>GPF Device removed</i>	OFF	Continuous	If required: add Device to GPF Device Log and complete Device Join process as set out in GBCS
	<i>GPF in error state</i> <i>Note Toshiba CH indicates this under the following condition:</i> <ul style="list-style-type: none"> • <i>GSME Mirror creation failed</i> • <i>CH not established Time sync with CSP time servers for more than 24 hours</i> • <i>Commissioned GSME is not reporting to GPF for more than 24 hours</i> <i>Note the WNC CH indicates this under the following conditions:</i>	HIGH FREQUENCY	Continuous until reboot and HAN or HAN device problem(s) resolved.	Retry adding Device to GPF Device Log. Wait 60 seconds then perform reset of Communications Hub (see Appendix C) and replace Communications Hub on repeat failure
Operational status	GAS LED Indication	Duration	Supplier Party Action	
	<ul style="list-style-type: none"> • <i>CH internal failure</i> • <i>Service Request 8.7.2 to GPF handling failed</i> 			

Table 10: 2G/3G Central and South Region Communications Hub operational status table for Signal Checker

Operational status	ALL LED Indication	Duration	Supplier Party Action
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Signal Checker Mode	<i>Commences when aerial connected to powered SKU2/3 Communications Hub</i>	Number of LEDs relative to signal strength.	Signal Checker Mode enabled for 60 seconds following connection of external cellular aerial to powered hub or following normal power on states if aerial already connected.	Optimise aerial position (within permitted installation location) to maximise SMWAN signal strength
		Greater number of lit LEDs indicates stronger signal.		Note, signal checker mode can be restarted by re-attaching an aerial
		6 rapid blinks on all 5 LEDs signifies end of Signal Checker mode		

B.4. 4G North/Central/South Region - Communications Hub LED Descriptions

B.4.1. In 4G North/Central/South Region, Communications Hubs will have the LED functionality as described in this sub section.

B.4.2. A 4G Cellular Communications Hub will have on the front face of the enclosure, five LED indicators, with the following labels:

- a) SW: indication of software state on the Communications Hub
- b) WAN: status of connection to the SM WAN network
- c) PWR: device power
- d) HAN: status of connection to the HAN
- e) GAS: status of the Gas Proxy Function

B.4.3. The 4G Cellular Communications Hubs the LED functionality and operations status is defined below in Table 11 for general power states and Table 12 to Table 16 for each LED.

Table 11: 4G North/Central/South Region Communications Hub operational status table for Power State

Operational status		All LED Indication	Duration	Supplier Party Action
Power State	<i>Power off</i>	OFF	Continuous	Wait 300 seconds for complete power off and then reseal the Communications Hub
	<i>Boot up sequence</i>	OFF	After power applied: wait max. 60 seconds	After relevant duration has elapsed, check power to the Communications Hub and if power is on, replace Communications Hub. Repeat failure indicative of ICHIS host power issue

	<p><i>Power on device initialising</i></p> <p>Transition from SOLID to LOW FREQUENCY to OFF. - 5 LEDs SOLID, max. 10 seconds then switch to - 5 LEDs LOW FREQ, max. 10 seconds then switch to - 5 LEDs OFF, max. 20 seconds</p>	<p>Total max. 40 seconds</p>	<p>Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure</p>
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B.4.4. Where the 4G Cellular CH indicates no power (all LEDs off), check power to the Communications Hub and if power is on, replace Communications Hub. Repeat failure indicates ICHIS host issue.

B.4.5. If all LED's are OFF, Installer should check the power supply to the 4G Cellular Communications Hub.

B.4.6. After successful power on, the following features may be checked according to state.

Table 12: 4G North/Central/South Region Communications Hub operational status table for Software LED

Operational status		SW LED Indication	Duration	Supplier Party Action
<p>Software State</p>	<p><i>CH functioning</i></p>	<p>LOW FREQUENCY</p>	<p>Continuous</p>	<p>N/A</p>
	<p><i>Error State</i></p>	<p>CH reboots or LED high frequency</p>	<p>LED continuous if error not resolved by reboot</p>	<p>Communications Hub will automatically reboot. if failure reoccurs, Communications Hub will reboot again or LED will flash with high frequency. In both cases, replace Hub on repeat failure</p>

Table 13: 4G North/Central/South Region Communications Hub operational status table for WAN LED

Operational status		WAN LED Indication	Duration	Supplier Party Action
<p>WAN State</p>	<p><i>WAN initialising</i></p>	<p>SOLID</p>	<p>Max. 10 seconds following power on</p>	<p>Perform reset Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure</p>

<i>Attempting connect to WAN</i>	MEDIUM FREQUENCY	Normal WAN connectivity: up to 60 seconds WAN connectivity may take a max. 180 seconds	If maximum duration is exceeded, Supplier Party should refer to the NE CH Fitting and removal procedures
<i>WAN connected (normal operating state)</i>	LOW FREQUENCY	Connected to WAN	N/A
<i>WAN does not connect</i>	OFF	Continuous until next WAN reconnection attempt	Supplier party should refer to the NE CH Fitting and removal procedures
<i>WAN error</i>	HIGH FREQUENCY	Continuous until WAN error resolved	Wait 180 seconds then perform reset of Communications Hub (see Appendix C) of [CHSI] if maximum time exceeded. Replace Hub on repeat failure

Table 14: 4G North/Central/South Region Communications Hub operational status table for PWR LED

Operational status		PWR LED Indication	Duration	Supplier Party Action
CH Power State	<i>CH functioning</i>	LOW FREQUENCY	Continuous	N/A
	<i>Error State</i>	OFF	Continuous	Where Communications Hub indicates no power (all LEDs off), check power to the Communications Hub and if power is on replace Communications Hub. Repeat failure indicates ICHIS host issue

Table 15: 4G North/Central/South Region Communications Hub operational status table for HAN LED

Operational status	HAN LED Indication	Duration	Supplier Party Action	
HAN State	<i>Power on but HAN not functioning</i>	OFF	Continuous	Where Communications Hub indicates no power (all LEDs off), check power to the Communications Hub and if power is on replace Communications Hub. Repeat failure indicates ICHIS host issue
	<i>HAN initialising</i>	SOLID	Up to 10 seconds following power on	Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure
	<i>HAN initialised, no HAN devices in device log or All previous HAN devices removed</i>	OFF	N/A	Take necessary steps to add HAN Devices to CHF Device Log as set out in GBCS
	<i>HAN in 'permit' join mode</i>	MEDIUM FREQUENCY	Defined by 'CC01' Add Device to CHF device log' commands. Range 1 second to 3600s seconds	Take necessary steps to add HAN Devices to HAN (initiate pairing according to device specification)
	<i>HAN initialised, one or more HAN devices in CHF Device Log</i>	LOW FREQUENCY	Continuous	N/A
	<i>HAN in error state</i>	HIGH FREQUENCY	Continuous	Note: This state is activated by HAN device successfully added to NE CH Device log, however HAN pairing must be verified separately Wait 60 seconds, perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure

- B.4.7. Where the power is on but HAN is not functioning, this state normally occurs during the CH bootup before moving to HAN initialization (10 second SOLID) which indicates HAN is not yet initialized.
- B.4.8. After the HAN initialisation (10 seconds SOLID) period, this state may occur after the HAN has initialized properly and is functioning but there are no HAN devices whitelisted on the CHF device log. Take necessary steps to add HAN Devices to CHF Device Log as set out in GBCS.
- B.4.9. Where the HAN is in error state, this indicates HAN network formation has failed, Wait 60 seconds, perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure.
- B.4.10. Note that the HAN LED does not distinguish between sub-GHz and 2.4GHz HAN.

Table 16: 4G North/Central/South Region Communications Hub operational status table for Gas LED

Operational status	GAS LED Indication	Duration	Supplier Party Action	
Gas State	<i>Power on but no Gas mirror established or restored</i>	OFF	Continuous	Wait until full power on and establish GAS mirror with GPF as set out in GBCS
	<i>GPF initialising</i>	SOLID	Up to 10 seconds following power on	Perform reset of Communications Hub (see Appendix C) if maximum time exceeded. Replace Hub on repeat failure
	<i>GAS device successfully established mirror with GPF</i>	LOW FREQUENCY	Continuous	N/A
			Note: This state is activated when a GAS device establishes mirror with GPF	
	<i>GAS Device removed</i>	OFF	Continuous	If required: add GAS meter and establish mirror with GPF as set out in GBCS
<i>GPF in error state</i>	HIGH FREQUENCY	Continuous until reboot or GAS device problem(s) resolved	Retry establishing GAS device mirror with GPF Wait 60 seconds then perform reset of Communications Hub (see Appendix C) and replace Hub on repeat failure	

Appendix C – Reset (Reboot and Power Down) Timings and Processes

C.1. Communications Hub Wait Timings

C.1.1. Table 17 details the procedures and timings for undertaking a reset of a Communication Hub, for each CH Variant in each Region.

C.1.2. Where a Party wishes to reset a Communications Hub in order to resolve an issue, then the soft reset (reboot) should be tried first followed by a hard reset (power down) where the soft reset does not resolve the issue.

Table 17: Communications Hub wait timings

Region	CH Variant	Soft reset (Reboot)	Hard reset (Power down)
North	All CH Variants	The Communications Hub can be unseated from a powered ICHIS host for at least 10 seconds and then re-seated, triggering a reboot.	<p>The Communications Hub can either:</p> <ul style="list-style-type: none"> be unseated from a powered ICHIS host for at least 15 irrespective of LED behaviour minutes and then re-seated; or remain seated on the ICHIS host and power removed from the ICHIS host for at least 15 minutes. irrespective of LED behaviour <p>Note that 15 minutes allows for temporary power storage in the CH to discharge.</p>
2G/3G Central and South Regions	All CH Variants	<p>The Communications Hub can either:</p> <ul style="list-style-type: none"> be unseated from a powered ICHIS host for at least 3 minutes irrespective of LED behaviour and then re-seated; or remain seated on the ICHIS host and power removed from the ICHIS host for at least 3 minutes irrespective of LED behaviour 	
4G North/Central/South Region	4G Cellular Communications Hub	<p>The 4G Cellular DB Communications Hub can either:</p> <ul style="list-style-type: none"> be unseated from a powered ICHIS host for at least 1 minute, irrespective of LED behaviour and then re-seated; or remain seated on the ICHIS host and power removed from the ICHIS host for at least 5 minutes, irrespective of LED behaviour 	

C.1.3. The consequences of not following the Communications Hub wait timings for the 2G/3G Central and South Regions and 4G North/Central/South Region are:

- the Communications Hub will observe a power surge which could potentially damage circuitry and the Communications Hub;

- b) due to the power surge the Communications Hub detect PIN 12 (of ICHIS interface) as HIGH and reboots into the Test bench mode which will result in the wrong Birth Event date; and
- c) the wrong Birth Event will trigger an Incident, Billing and reporting issues.

Appendix D – Order and Consignment Status

D.1. Order Status

D.1.1. The terms used to define various values of order status in CHHSM and OMS systems have slight variances. Table 18 lists all the order statuses DEFINED IN CHHSM and the corresponding one or more terms used in OMS systems for CSP-N and CSP-C&S.

Table 18: Order Status Values

CHHSM Status	CHHSM Definition	CSP-N OMS Term(s)	2G/3G Central and South Regions and 4G North/Central/South OMS Term(s)
Submitted	Order submitted to the DCC	Order Created	Created
			Voided
		Awaiting DCC Approval	Submitted
Accepted	Order (where appropriate, as amended) accepted by the DCC	DCC Approved	Approved by DCC
		Arqiva Approved	Approved by CSP
Rejected	Full order rejected by DCC	DCC Rejected	Rejected by DCC
			Rejected by CSP
Partially Delivered	Partial order delivered and accepted by the Party	Delivered	In Progress
		Delivery Accepted	
Delivered	All Consignments for the order accepted by the Party	Delivered	Closed
		Delivery Accepted	

D.2. Consignment Status

D.2.1. The terms used to define various values of consignment status in CHHSM and OMS systems have slight variances. Table 19 lists all the consignment statuses defined in CHHSM and the corresponding one or more terms used in OMS systems for CSP-N and CSP-C&S.

Table 19: Consignment Status Values

CHHSM Status	CHHSM Definition	CSP-N OMS Term(s)	Central and South (including 4G Central/South) OMS Term(s)
In Progress	Consignment scheduled for delivery within 30 days or less	In Process	Created
			Submitted
			Approved by DCC
			Approved by CSP
			Rejected by DCC
			Rejected by CSP
			In Progress
Shipped	Advance Shipment Notification (ASN) issued and Consignment in transit	Shipped	Shipped
Partially Delivered	Partial Consignment acceptance by the Party	Delivery Partially Rejected	Partially Accepted
		Delivery Partially Accepted	
Delivered	Consignment delivered to Delivery Location	Delivered	Delivered
		Delivery Accepted	Accepted
Rejected	The Party has rejected all of the Consignment	Delivery Rejected	Delivery Rejected
Accepted	The Party has accepted delivery of all Communications Hubs in the Consignment	Delivery Accepted	Accepted

Cancelled	The Party has cancelled delivery of the Consignment	<Not Available> ¹	<Not Available> ²
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¹ At present, OMS CSP-N does not support cancellation process and therefore there are no corresponding terms available for OMS CSP-N

² At present, OMS CSP-C&S does not support cancellation process and therefore there are no corresponding terms available for OMS CSP-C&S