Data Communications Company

Annual Outage Plan Update for 2026-2027

We believe in making Britain more connected, so we can all lead smarter, greener lives.

Context

The first Annual Outage Plan was issued in March 2023, with the annual outage plan for the following financial year (Apr23-Mar24, Apr24-Mar25, Apr25-Mar26). This document refers to the Annual Outage plan for April 2026 through to March 2027.

Areas of focus are as follows:

- BCDR dates avoiding 'winter' months
- To provide extra support with Price Event activity, with longer change freezes to support

The 2026_2027 Annual Outage Plan – Version 1.3

Date	Day	Hours	Start	End	Detail	Impact
27/03/2026 - 02/04/2026	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
11/04/2026	Saturday	6 hours	20:00	02:00	Business Continuity Disaster Recovery Testing	High
14/04/2026	Tuesday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
21/04/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
28/04/2026	Tuesday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
12/05/2026	Tuesday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
21/05/2026	Thursday	8 hours	20:00	04:00	Business Continuity Disaster Recovery Testing	High
26/05/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
02/06/2026	Tuesday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
04/06/2026	Thursday	6 hours	20:00	02:00	Business Continuity Disaster Recovery Testing	Low
06/06/2026	Saturday	6 hours	20:00	02:00	Business Continuity Disaster Recovery Testing	High
11/06/2026	Thursday	6 hours	20:00	02:00	Business Continuity Disaster Recovery Testing	Low
23/06/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
26/06/2026 - 02/07/2026	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
16/07/2026	Thursday	6 Hours	20:00	02:00	Business Continuity Disaster Recovery Testing	Low
28/07/2026	Tuesday	6 Hours	20:00	02:00	Planned Maintenance	High
02/08/2026	Sunday	8 hours	09:00	17:00	Business Continuity Disaster Recovery Testing	High
09/08/2026	Sunday	8 hours	09:00	17:00	Business Continuity Disaster Recovery Testing	High
11/08/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance (non-functional only)	High
08/09/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
22/09/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance - OPSG Derogation Granted	High
28/09/2026 - 02/10/2026	n/a	n/a	00:00	23:59	Change Freeze To Support Price Event	None
06/10/2026	Tuesday	8 hours	20:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
22/10/2026	Thursday	8 hours 10 Minutes	21:00	05:10	Planned Maintenance - OPSG Derogation Granted	High
31/10/2026 - 08/11/2026	n/a	n/a	00:00	23:59	Change Freeze To Support SECMOD	None
04/11/2026	Wednesday	6 hours	20:00	02:00	Planned Maintenance	High
19/11/2026	Thursday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
03/12/2026	Thursday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
08/12/2026	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
14/12/2026 - 03/01/2027	n/a	n/a	00:00	23:59	Change Freeze (Christmas) and Price Event Support	None
19/01/2027	Thursday	6 hours	20:00	02:00	Planned Maintenance	High
28/01/2027	Thursday	6 hours	22:00	04:00	Planned Maintenance - OPSG Derogation Granted	High
16/02/2027	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High
06/03/2027	Saturday	6 Hours	20:00	02:00	Business Continuity Disaster Recovery Testing	High
16/03/2027	Tuesday	6 hours	20:00	02:00	Planned Maintenance	High

Thank you
Smart DCC

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