

Indicative Charging Statement

Regulatory Year ending 31 March 2024

Issue: 1.0 Date: 7 April 2022 Classification: DCC Public

Contents

1	Introduction	
SECT	ION A - SUMMARY OF CHARGES FOR RY2023/24	5
2	Fixed Charges Summary	5
3	Fixed Alt HAN Charges summary	5
4	Fixed CH Charges summary	6
5	Explicit Charges summary	7
SECT	ION B - ESTIMATED REVENUE	10
6	Estimated Allowed Revenue	10
7	Estimated Fixed Revenue	11
8	Estimated Explicit Charges Revenue	
9	Estimated Elective Services Revenue	17
SECT	ION C - FIXED CHARGES	18
10	Fixed Charge	
11	Fixed CH Charge	
12	Fixed Alt HAN Charge	
13	Other fixed charges information	
SECT	ION D - EXPLICIT CHARGES	
14	'Set' Explicit Charges	21
15	'Indicative' Explicit Charges	
16	Explicit Charges yet to be determined	
SECT	ION E – INVOICING, CREDIT COVER AND OTHER COSTS	26
17	Invoicing	26
18	Credit cover	26
19	Other costs recoverable from customers	
	ndix A – Worked Examples	
	ndix B – Publications timetable	
	ndix C – Acronyms	35
Appe	ndix D – Glossary	37

1 Introduction

- This document is the Indicative Charging Statement for Service Charges for Smart DCC Ltd (DCC) for the Regulatory Year ending 31 March 2024 (RY2023/24). It has been prepared in accordance with Section J4.3 of the Smart Energy Code (SEC) and is based on the best information and assumptions available at the time of producing this document.
- 2. The algebraic approach to the calculation of Service Charges is set out in Section K of the SEC. Further details on the supporting commercial arrangements are set out in Section J of the SEC.
- The total DCC cost estimate¹ for RY2023/24 is now £569m. This is consistent with the Q4 Indicative Charging Statement published in January 2022 (Issue 4.0).
- Since Q4, we have introduced three new Explicit Charges; GFI Testing, RF Noise Testing and DCC Boxed (standard kit and HAN emulator). This is to reflect the recent designation of SECMP 138 ('DCC Service Testing in ETAD') and SECMP 179 ('DCC Boxed').

1.1. Smart Metering Implementation Programme (SMIP)

5. The DCC network is fully functional and operational, and DCC continues to support its customers during the outbreak of COVID-19. The number of meters operating on the smart, secure network now stands at over 19.5 million meters across almost 12 million properties.

1.2. Enduring Change of Supplier (ECOS)

- 6. The Change of Supplier credentials (CoS) process allows the supplier certificates associated with a losing energy supplier to be replaced with those of a gaining energy supplier whenever a consumer changes supplier.
- The delivery plan approved by BEIS in March 2020 will see the Enduring Change

¹ This is the Estimated Fixed Revenue less Communications Hub Device Revenue and correction factor (but includes disallowed cost) of Supplier (ECoS) service go-live in June 2023, with the migration from the Tactical Change of Supplier (TCoS) service running until April 2024.

1.3. Enrolment of SMETS1 meters

- There are now more than 8.3 million SMETS1 meters have been successfully enrolled into the DCC system in two migration cohorts. The final operating cohort is live and will continue through this year.
- 9. Interoperability has been proven through migrated customers seamlessly switching energy providers.
- **10.** This publication includes the latest estimate of costs associated with SMETS1, which are set out in Table 9.

1.4. Supporting Ofgem's Switching Programme

- In May 2019, DCC entered the Design Build and Test (DBT) phase of the programme. This publication includes forecasts relating to the DBT and the early operational phase of the Switching Programme. These forecasts are set out in Table 9.
- 12. The enduring charging arrangements for the service are being developed by Ofgem and will be designated as a section of the Retail Energy Code (REC). This is expected to be designated ahead of Central Switching Service (CSS) going live, which we now anticipate being during 2022. From April 2023, we expect to recover these costs directly from RECCo and so we would no longer include these costs in this Charging Statement. We will share updates with customers when we have more certainty.

1.5. Network Evolution

13. The Network Evolution Programme focuses on the future of DCC operations in the smart metering environment. It explores how new process, systems and technologies can improve the live service, reduce the operating costs of the DCC system, and, above all, secure the continuity of a critical part of the UK's national infrastructure.

- The programme is a portfolio of distinct projects: DSP design and procurement; Communication Hubs & Networks; Trusted Service Provider (TSP) re-procurement; and Test Automation.
- This publication includes the latest estimate of costs associated with Network Evolution programmes, which are included within 'SMETS2' Internal and External costs in Table 9.

1.6. Other information

16. In this statement we have assumed that costs continue beyond the current Licence period and so we have included forecasts for the full 25/26 Regulatory Year.

- 17. If you have any questions relating to this document or if you would like to provide feedback on how it might be improved, please email <u>finance@smartdcc.co.uk</u>. This document is available on the DCC website (www.smartdcc.co.uk).
- If you are a SEC Party and would like to attend our quarterly Finance & Programme Briefings for customers, please contact us at <u>customerengagement@smartdcc.co.uk.</u>
- **19.** Please note that:
 - some of the numbers in this document may not sum to total due to rounding; and
 - a table entry of '0.0' in the tables in this document indicates a value that is below £50,000.

SECTION A - SUMMARY OF CHARGES FOR RY2023/24

2 Fixed Charges Summary

- **20.** The monthly Fixed Charges are set out in Table 1.
- 21. Further detail on Fixed Charges is set out in <u>Section C</u>.

Charging Group	Monthly Fixed Charge (£/MSMS)	Monthly Fixed Charge (£/MSMS)
	Domestic	Non-Domestic
g1 - Import Suppliers	£0.855	£0.855
g2 - Export Suppliers	£0.140	£0.140
g3 - Gas Suppliers	£0.645	£0.645
g4 - Electricity Distributors	£0.102	£0.102
g5 - Gas Transporters	£0.000	£0.000

Table 1 – Monthly Fixed Charges by Charging Group for RY2023/24 (excluding VAT)

3 Fixed Alt HAN Charges summary

- 22. The monthly Fixed Alt HAN (Alternative Home Area Network) Charges are set out in Table 2.
- 23. Further detail on Fixed Alt HAN Charges is set out in <u>Section C</u>.

Charging Group	Monthly Fixed Alt HAN charge (£/MSMS)	Monthly Fixed Alt HAN charge (£/MSMS)
	Domestic	Non-Domestic
g1 - Import Suppliers	£0.027	£0.027
g3 - Gas Suppliers	£0.027	£0.027

Table 2 – Monthly Fixed Alt HAN Charges by Charging Group for RY2023/24 (excluding VAT)

4 Fixed CH Charges summary

- 24. The monthly Fixed CH Charges for Single Band Communications Hubs (SBCH) and Dual Band Communications Hubs (DBCH) are set out in Table 3.
- **25.** Further detail on Fixed CH Charges is set out in <u>Section C</u>.

Charging Group	Monthly Fixed CH charge (£/ESMS)	Monthly Fixed CH charge (£/ESMS)
	SBCH	DBCH
g1 - Import Suppliers	£0.393	£0.600
g2 - Export Suppliers	£0.068	£0.104
g3 - Gas Suppliers	£0.294	£0.450

Table 3 - Monthly Fixed CH Charges by Charging Group for RY2023/24 (excluding VAT)

5 Explicit Charges summary

- **26.** The Explicit Charges are set out in Tables 4, 5 and 6.
- 27. Further detail on Explicit Charges is set out in <u>Section D</u>.

SEC reference	Product/service	Explicit Charge	Unit
K7.5 (j)	Communications identified in the DCC User Interface Services Schedule 'Service Requests'	£0.00	Per service request
K7.5 (I)	CH stock level charge (SBCH)	£0.55	Per Communications Hub per month
K7.5 (I)	CH stock level charge (DBCH)	£0.95	Per Communications Hub per month
K7.5 (n)	CH auxiliary equipment: Low gain cellular aerial (T1)	£4.86	Per additional aerial
K7.5 (n)	CH auxiliary equipment: High gain cellular aerial (T2)	£7.27	Per additional aerial
K7.5 (o)	CH returned and redeployed (SBCH)	£8.27	Per Communications Hub
K7.5 (o)	CH returned and redeployed (DBCH)	£8.27	Per Communications Hub
K7.5 (p)	CH returned not redeployed (SBCH)	£30.87	Per Communications Hub
K7.5 (p)	CH returned not redeployed (DBCH)	£58.75	Per Communications Hub
K7.5 (r)	Single Band Test Communications Hubs (SB TCH)	£201	Per unit (subject to minimum volumes)
K7.5 (r)	Dual Band Test Communications Hubs (DB TCH)	£223	Per unit (subject to minimum volumes)
K7.5 (r)	Single Band Instrumented Test Communications Hubs (SB ITCH)	£362	Per unit (subject to minimum volumes)
K7.5 (r)	Dual Band Instrumented Test Communications Hubs (DB ITCH)	£378	Per unit (subject to minimum volumes)
K7.5 (r)	Wired DB ITCH for meter manufacturers	£345	Per unit (subject to minimum volumes)
K7.5 (x)	DCC Boxed (Standard Kit)	£5,500	Per standard kit (NUC, USB Block, Zigbee Sniffer)
K7.5 (x)	DCC Boxed (HAN Device Emulator) Table 4 – 'Set' Explicit Charges for RY2	£250	Per emulator

DCC Public

K7.5 (a)User Security AssessmentsContact SECAS at secas@gemserv.comK7.5 (a)Follow-up Security AssessmentsK7.5 (b)Full Privacy Assessment ReportsK7.5 (c)DCC Gateway UV Connection - connection charge£1,000 - £5,000Per connectionK7.5 (c)DCC Gateway UV Connection - annual charge£600 - £15,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per consultant, per dayK7.5 (e)Gateway equipment relocation£10,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP North centralK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and centralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 month)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 month)K7.5 (h)Additional testing support£100 - £1,500Per each simulated SM WAN conn	SEC Reference	Service	Indicative Explicit Charge	Unit	
K7.5 (a)User Security Assessment ReportsK7.5 (b)Full Privacy Assessment ReportsK7.5 (c)DCC Gateway LV Connection - connection charge£1,000 - £5,000Per connectionK7.5 (c)DCC Gateway LV Connection - connection charge£600 - £15,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - connection charge£3,000 - £15,000Per connectionK7.5 (d)DCC Gateway HV Connection - connection charge£4,000 - £32,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (e)Gateway equipment relocation£800-900Per connectionK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per each simulated SM WAN connection 	K7.5 (a)	User Security Assessments	Contact SECAS at secas@gemserv.com		
K7.5 (b)Full Privacy AssessmentsK7.5 (b)Privacy Assessment ReportsK7.5 (c)DCC Gateway LV Connection - connection charge£1.000 - £5.000Per connectionK7.5 (c)DCC Gateway LV Connection - annual charge£600 - £15.000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway LV Connection - connection charge£3.000 - £15.000Per connectionK7.5 (d)DCC Gateway HV Connection - connection charge£4.000 - £32.000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - annual charge£4000 - £32.000Per connectionK7.5 (r)Gateway equipment relocation£800-900Per consultant, per dayK7.5 (r)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (i)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection provided for testing in CSP South and Central per month (subject to a minimum of 6 minimum of 6 months)K7.5 (ii)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connectio	K7.5 (a)	Follow-up Security Assessments			
K7.5 (b)Privacy Assessment ReportsK7.5 (c)DCC Gateway LV Connection - connection charge£1,000 - £5,000Per connectionK7.5 (c)DCC Gateway LV Connection - annual charge£600 - £15,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - connection charge£3,000 - £15,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (e)Gateway equipment relocation£800-900Per connectionK7.5 (f)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£1,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per consultant, per dayK7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN	K7.5 (a)	User Security Assessment Reports			
K7.5 (c)DCC Gateway LV Connection - connection charge£1,000 - £5,000Per connectionK7.5 (c)DCC Gateway LV Connection - annual charge£600 - £15,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway LV Connection - connection charge£3,000 - £15,000Per connectionK7.5 (d)DCC Gateway HV Connection - connection charge£4,000 - £32,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per connectionK7.5 (e)Gateway equipment relocation£800-900Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (k)CH non-standard delivery£100 - £1,500Per consultant, per dayK7.5 (k)CH non-standard delivery£100 - £1,500Per consultant, per dayK7.5 (k)CH non-standard delivery£100 - £1,500Per deliveryK7.5 (g)Additional testing support£200 - 300Per deliveryK7.5 (g)	K7.5 (b)	Full Privacy Assessments			
connection chargeK7.5 (c)DCC Gateway LV Connection - annual charge£600 - £15.000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway HV Connection - connection charge£3,000 - £15,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (d)DCC Gateway equipment relocation£800-900Per connectionK7.5 (r)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£10,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP North Per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6K7.5 (h)Additional testing support£700 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6K7.5 (h)CH non-standard delivery£100 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6K7.5 (n)GFI Testing£700 - £1,350Per consultant, per dayK7.5 (h) <td< td=""><td>K7.5 (b)</td><td>Privacy Assessment Reports</td><td></td><td></td></td<>	K7.5 (b)	Privacy Assessment Reports			
annual chargeyear option is also available)K7.5 (d)DCC Gateway HV Connection - connection charge£3,000 - £15,000Per connectionK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000Per annum for a 3-year contract (a 1- year option is also available)K7.5 (e)Gateway equipment relocation£800-900Per connectionK7.5 (r)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£10,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000 centralPer each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 centralPer each simulated SM WAN connection for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 centralPer each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£2,000 - £1,500 centralPer each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (h)Additional testing support£700 - £1,350 centralPer consultant, per dayK7.5 (m)GFI Testing£200-300Per deviceK7.5	K7.5 (c)		£1,000 - £5,000	Per connection	
connection chargeK7.5 (d)DCC Gateway HV Connection - annual charge£4,000 - £32,000 £800-900Per annum for a 3-year contract (a 1- year option is also available)K7.5 (e)Gateway equipment relocation£800-900Per connectionK7.5 (f)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000 £2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP North or testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350 £100 - £2.50Per deliveryK7.5 (m)GFI Testing£200-300 £20-300Per deliveryK7.5 (q)CH wrong returns location£1.00 - £2.50 £1.00 - £2.50Per communications Hub (subject to minimum volumes)K7.5 (s)Additi	K7.5 (c)	-	£600 - £15,000		
Interfaceyear option is also available)K7.5 (e)Gateway equipment relocation£800-900Per connectionK7.5 (f)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£10,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000 £2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,000 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery£100 - £500Per deliveryK7.5 (q)GFI Testing£200-300Per deliveryK7.5 (s)Additional CH Order Management system Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (d)		£3,000 - £15,000	Per connection	
K7.5 (f)Elective service evaluations£750 - £1,500Per consultant, per dayK7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£10,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800Per each simulated SM WAN connection provided for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery £100 - £250Per deliveryK7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (d)	-	£4,000 - £32,000		
K7.5 (g)Parse and Correlate support£280 - £1,300Per consultant, per dayK7.5 (h)SM WAN for testing - connection charge£10,000 - £11,000Per each simulated SM WAN connection provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - connection charge£2,500 - £2,800Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (h)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery K7.5 (m)£100 - £2.50Per deliveryK7.5 (q)GFI Testing Support£100 - £2.50Per deviceK7.5 (s)Additional CH Order Management System Accounts£300 - £400 Annual licence fee per additional user account per region	K7.5 (e)	Gateway equipment relocation	£800-900	Per connection	
K7.5 (h)SM WAN for testing - connection charge£10,000 - £11,000 provided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000 £2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 £2,500 - £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,000 - £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery £100 - £500Per deliveryK7.5 (m)GFI Testing testing£200-300Per deviceK7.5 (q)CH wrong returns location System Accounts£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400 account per regionAnnual licence fee per additional user account per region	K7.5 (f)	Elective service evaluations	£750 - £1,500	Per consultant, per day	
chargeprovided for testing in CSP NorthK7.5 (h)SM WAN for testing - connection charge£2,000 - £3,000 £2,000 - £3,000Per each simulated SM WAN connection provided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,000 - £1,500Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery K7.5 (m)£100 - £500Per deliveryK7.5 (q)GFI Testing testing£200-300Per deliveryK7.5 (s)Additional CH Order Management system Accounts£300 - £400 £300 - £400Annual licence fee per additional user account per region	K7.5 (g)	Parse and Correlate support	£280 - £1,300	Per consultant, per day	
chargeprovided for testing in CSP South and CentralK7.5 (h)SM WAN for testing - monthly charge£2,500 - £2,800 £2,800Per each simulated SM WAN connection for testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 £1,500Per each simulated SM WAN connection for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (h)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery£100 - £500Per deliveryK7.5 (m)GFI Testing£200-300Per deviceK7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management system Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (h)	-	£10,000 - £11,000		
chargefor testing in CSP North per month (subject to a minimum of 6 months)K7.5 (h)SM WAN for testing - monthly charge£1,000 - £1,500 for testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery K7.5 (m)£100 - £500Per deliveryK7.5 (m)GFI Testing CH wrong returns location£1.00 - £2.50Per deviceK7.5 (s)Additional CH Order Management System Accounts£300 - £400 account per regionAnnual licence fee per additional user account per region	K7.5 (h)	-	£2,000 - £3,000	provided for testing in CSP South and	
chargefor testing in CSP South and Central per month (subject to a minimum of 6 months)K7.5 (i)Additional testing support£700 - £1,350Per consultant, per dayK7.5 (k)CH non-standard delivery£100 - £500Per deliveryK7.5 (m)GFI Testing£200-300Per deviceK7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (h)		£2,500 - £2,800	for testing in CSP North per month	
K7.5 (k)CH non-standard delivery£100 - £500Per deliveryK7.5 (m)GFI Testing£200-300Per deviceK7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (h)		£1,000 - £1,500	for testing in CSP South and Central per month (subject to a minimum of 6	
K7.5 (m)GFI Testing£200-300Per deviceK7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (i)	Additional testing support	£700 - £1,350	Per consultant, per day	
K7.5 (q)CH wrong returns location£1.00 - £2.50Per Communications Hub (subject to minimum volumes)K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (k)	CH non-standard delivery	£100 - £500	Per delivery	
K7.5 (s)Additional CH Order Management System Accounts£300 - £400Annual licence fee per additional user account per region	K7.5 (m)	GFI Testing	£200-300	Per device	
System Accounts account per region	K7.5 (q)	CH wrong returns location	£1.00 - £2.50		
K7.5 (w) RF Noise Testing £600 - £700 Per day	K7.5 (s)		£300 - £400		
	K7.5 (w)	RF Noise Testing	£600 - £700	Per day	

Table 5 – Indicative Explicit Charges applicable in RY2023/24

SEC Reference	Service	Charge
K7.5 (u)	Point-to-point Alt HAN Equipment	TBC
K7.5 (v)	Stock level point-to-point Alt HAN Equipment	TBC

Table 6 – Explicit Charges yet to be determined

SECTION B - ESTIMATED REVENUE

6 Estimated Allowed Revenue

- **28.** Table 7, below, sets out DCC's Estimated Allowed Revenue for RY2023/24 in total and split by its key components.
- 29. The sum of National and Regional Fixed Revenue and Communications Hub Fixed Revenue is used to calculate the Fixed Charges in Table 1.

Acronym	Name	RY2023/24 (£m)
$NFR_t + \Sigma RFR_{rt}$	Estimated National and Regional Fixed Revenue	535.3
ΣRCHFR _{rt}	Total Communications Hub Fixed Revenue	15.3
AHFRt	Estimated Alt HAN Fixed Revenue	18.0
ΣRCHDR _{hrt}	Total Communications Hub Device Revenue	123.4
EFRt	Estimated Fixed Revenue	692.0
EECRt	Estimated Explicit Charges Revenue	6.3
EESRt	Estimated Elective Services Revenue	-
EARt	Estimated Allowed Revenue	698.3
Sub-total used	550.6	
Total DCC cost estimate for RY2023/242568.6		

Table 7 – Estimated Allowed Revenue for RY2023/24 (excluding VAT)

² Excluding Communications Hub Device Revenue and correction factor (but including disallowed cost)

7 Estimated Fixed Revenue

30. Table 8 sets out the Estimated Fixed Revenue in total and split by its key

components in accordance with section K3.8 of the SEC.

Acronym	Name	RY2023/24 (£m)	
NFRt	National Fixed Revenue	354.6	
RFR _{rt}	Regional Fixed Revenue (North)	66.5	
RFR _{rt}	Regional Fixed Revenue (Central)	65.2	
RFR _{rt}	Regional Fixed Revenue (South)	49.0	
$NFR_t + \Sigma RFR_{rt}$	Total National and Regional Fixed Revenue	535.3	
RCHFR _{rt}	Regional Communications Hub Fixed Revenue (North)	3.0	
RCHFR _{rt}	Regional Communications Hub Fixed Revenue (Central)	8.0	
RCHFR _{rt}	Regional Communications Hub Fixed Revenue (South)	4.3	
RCHFR _{rt}	Total Communications Hub Fixed Revenue	15.3	
AHFRt	Alt HAN Fixed Revenue	18.0	
RCHDR _{hrt} (SBCH)	Regional Communications Hub Device Revenue (North)	17.6	
RCHDR _{hrt} (SBCH)	Regional Communications Hub Device Revenue (Central)	35.8	
RCHDR _{hrt} (SBCH)	Regional Communications Hub Device Revenue (South)	28.9	
	SBCH correction factor	-	
RCHDR _{hrt} (DBCH)	Regional Communications Hub Device Revenue (North)	9.9	
RCHDR _{hrt} (DBCH)	Regional Communications Hub Device Revenue (Central)	17.4	
RCHDR _{hrt} (DBCH)	Regional Communications Hub Device Revenue (South)	13.8	
	DBCH correction factor	-	
ΣRCHDR _{hrt}	Total Communications Hub Device Revenue	123.4	
EFRt	Estimated Fixed Revenue	692.0	
Sub-total used to calcu	Sub-total used to calculate Fixed Charges for RY2023/24		
Total DCC cost estimat	<i>Total DCC cost estimate for RY2023/24³</i>		

Table 8 – Estimated Fixed Revenue for RY2023/24 (excluding VAT)

- 31. The sum of National and Regional Fixed Revenue and Communications Hub Fixed Revenue is used to calculate the Fixed Charges in Table 1.
- **32.** Alt HAN Fixed Revenue is used to calculate the Alt HAN Fixed Charges in Table 2.
- **33.** The total Communications Hub Device Revenue is used to calculate the Fixed CH charges in Table 3.

³ Excluding Communications Hub Device Revenue and correction factor (but including disallowed cost)

DCC Public

Estimated Fixed Revenu	e by category	SMETS2 (£m)	SMETS1 (£m)	Switching (£m)	Total (£m)
Internal Costs (7.1)	Baseline	11.5	-	-	11.5
	Variance to baseline	139.0	1.5	7.1	147.6
External Costs (7.2)	Baseline	76.8	-	-	76.8
	Variance to baseline	170.6	103.4	3.1	277.1
Pass-Through Costs (7.3)	Authority				-
	SECCo Ltd				8.5
Baseline Margin (7.4)					9.4
External Contract Gain S	hare (7.5)				4.4
Prudent estimate (7.6)					-
Correction factor (7.7)	Main correction factor – RY2021/22				-
	Disallowed Cost - RY2021/22				-
Total National and Regio	onal Fixed Revenue				535.3
Total Communications H	lub Fixed Revenue (7.8)				15.3
Alt HAN (7.9)	Alt HAN Co				18.0
	Alt HAN correction factor – RY2021/22				-
Total Alt HAN Fixed Rev	venue				18.0
Communications Hub	SBCH baseline				129.1
Devices (7.10)	SBCH variance to baseline				(46.8
	SBCH correction factor - RY2021/22				-
	DBCH				41.1
	DBCH correction factor - RY2021/22				-
Total Communications H	lub Device Revenue				123.4
Estimated Fixed Revenu	e (EFR _t)				692.0
Sub-total used to calcula	te Fixed Charges for RY2023/24				550.0
Total DCC cost estimate	o for RY2023/24 ⁴				568.0

34. Table 9 breaks down the Estimated Fixed Revenue for RY2023/24.

⁴ Excluding Communications Hub Device Revenue and correction factor (but including disallowed cost)

7.1 Internal Costs

- **35.** Baseline Internal Costs are the Internal Cost forecast included in the Licence Application Business Plan (LABP) ⁵ which was submitted by Capita plc to government and approved in September 2013.
- **36.** Internal Costs represent all costs that do not relate to our key service providers (referred to in this document as "FSPs"). They are categorised as either resource or non-resource costs. These are described below.

7.1.1 Resource costs

- **37.** Internal Costs include resource costs that relate to:
 - managing the delivery of the Smart Metering Implementation Programme (SMIP)
 - managing the delivery of the SMETS1 programme
 - supporting and delivering Ofgem's Switching Programme (DBT and early operations)
 - managing the Network Evolution portfolio of projects to ensure technological resilience of critical national infrastructure
 - preparing to support the delivery of Ofgem's Market-wide Half Hourly Settlement Programme
 - managing CH Services
 - managing all External Service Provider contracts (including changes) e.g. CSPs, DSP, SMKI provider, Parse and Correlate, SMSOs, Central Switching Service provider, Systems Integrator, Core Systems Assurance provider etc
 - managing DCC Internal Systems e.g. billing, business intelligence and management information systems
 - undertaking test assurance
 - managing change and release management
 - applying design governance
 - implementing service design
 - setting DCC budgets and charges

- preparing the price control submission
- stakeholder engagement
- managing new initiatives
- regulation, HR, finance and audit
- staff recruitment.

7.1.2 Non-resource costs

- **38.** Internal Costs also include non-resource costs that relate to:
 - Contract costs associated with External Service Providers that provide Relevant Service Capability i.e. not Fundamental Service Capability
 - services procured through Capita plc e.g. Group Finance, Tax and Treasury and Group HR
 - overhead
 - office accommodation
 - legal fees
 - consulting fees.

7.2 External Costs (including Communications Hub Fixed Revenue)

- 39. Baseline External Costs are the External Cost forecast included in the Licence Application Business Plan (LABP)⁸ which was submitted by Capita plc to government and approved in September 2013.
- **40.** The External Costs and Communications Hub Fixed Revenue (see <u>Section 7.8</u>) for RY2023/24 in Table 9 are broken down further in Table 10 below:

⁵ DCC Licence Application Business Plan (April 2014)

Estimated External Costs by category	Baseline (£m)	Variance to baseline (£m)
Set-up costs (7.2.1)	13.0	138.8
Fixed operational costs (7.2.2)	63.5	115.0
Performance incentives (7.2.3)	-	1.6
Impact assessments/projects (7.2.4)	-	35.9
Catalogue services (7.2.5)	-	-
Transaction Messages (7.2.6)	0.2	1.1
Total	76.8	292.4

Table 10 – Estimated External Costs by category for RY2023/24 (excluding VAT)

7.2.1 Set-up costs

- 41. Set-up costs relate to the development activity undertaken by FSPs and are usually payable upon achievement of certain milestones. These costs may be financed over a period of time. The redacted versions of the Communication Services Provider (CSP) and Data Services Provider (DSP) contracts are available on the DCC website⁶.
- **42.** Set-up costs include the associated development activity for SMETS1 and the Switching Programme.

7.2.2 Fixed operational costs

- **43.** Fixed operational costs relate to the FSPs' provision of live services, including transaction message costs, and are payable monthly from the commencement of those live services operations to the end of those FSP contracts.
- 44. In addition, fixed operational costs also include the operating costs associated with SMETS1 and the Switching Programme.

7.2.3 Performance incentives

45. DCC may make payments to the FSPs where they meet their respective performance milestones.

7.2.4 Impact assessments/ projects

46. Where changes are required, the FSPs will assess the impact of those changes.

Similarly, we may request smaller standalone pieces of work to be undertaken by the FSPs which are referred to as projects.

7.2.5 Catalogue Services

47. DCC may procure items from the catalogue services set out in the CSP and DSP contracts. A number of these items will be recovered from customers via Explicit Charges (see <u>Section D</u>). The cost relating to items in the catalogue services that are not recovered via an Explicit Charge are set out in Table 10.

7.2.6 Transaction Messages

- **48.** DCC may recover the costs of communications services (service requests) via an Explicit Charge. However, we have decided to recover this cost via the Fixed Charge as we consider that this would be more economic and efficient. We consulted on this proposal in May 2014 the rationale is:
 - total cost of Service Requests is approximately 0.2% of total External Costs;
 - it would be less costly and complex for the billing system to recover this cost through Fixed Charges;
 - invoices would be simpler with less reconciliation activity for DCC's customers; and

⁶ <u>https://www.smartdcc.co.uk/about/service-providers/</u>

- there would be greater cost certainty in advance of each Regulatory Year.
- **49.** For each transaction message or service request, DCC incurs costs with its FSPs in line with contractual prices. The estimated annual cost forecast is informed by customer volume forecasts, which are submitted to DCC by industry. These costs were previously reflected under 'Fixed Operating Costs' in Table 10.

7.3 Pass-Through Costs

- **50**. Pass-Through Costs include:
 - fees payable to the Authority, the current assumption is that this will be nil for the foreseeable future
 - costs associated with SECCo Ltd, consistent with its latest budget. Further details can be found on the SEC website: www.smartenergycodecompany.co.uk
 - Alt HAN Co costs (see <u>Section 7.9</u>).
- 51. DCC passes through these costs to DCC's customers via the Fixed Charge and Fixed Alt HAN Charge.
- **52.** The SECCo value in Table 9 is based on the SEC Panel Approved Budget for 2022-2025, published on 21 February 2022⁷.

7.4 Baseline Margin

- 53. Baseline Margin (BM) includes the BM values set out in the Licence, plus:
 - a forecast of margin associated with the Switching Programme
 - additional margin awarded by Ofgem in previous years.

7.5 External Contract Gain Share

54. Each year, DCC may apply to adjust the External Contract Gain Share (ECGS) term to reflect a reduction in External Costs which DCC has helped to achieve. 55. The value in Table 9 reflects ECGS allowed by Ofgem to date.

7.6 Prudent estimate

- **56.** DCC ensures that all costs represent good value for money and are economic and efficient. However, as with most complex programmes, the development of the DCC service involves a level of emergent change which gives rise to elements of uncertainty and risk. Consequently, actual costs may vary from those anticipated in the Charging Statement.
- **57.** Whilst DCC's approach to setting charges provides certainty to DCC's customers it does not provide DCC with sufficient operating liquidity to ensure that it can meet its financial commitments in months when cash outflows exceed cash inflows, for this reason we recover an extra amount referred to as the prudent estimate.
- 58. The intent of the prudent estimate is to ensure that DCC remains cash positive and meets its financial commitments throughout the year and, as far as is possible, that Service Charges do not need to change during the Regulatory Year. Historically, the prudent estimate represented approximately three weeks' operating liquidity in relation to Internal and External Costs however, this has been capped at £20m.
- **59.** We will return any unused prudent estimate to customers via a reduction in future charges.

7.7 Correction Factor

- **60.** We use the correction factor to return (or recover) any difference between Allowed Revenue and Regulated Revenue with respect to prior Regulatory Years.
- **61.** There are four correction factor categories which are separated because they are applied to different charges payable by different customer types, they are:
 - Main correction factor this is applied to the National and Regional Fixed Revenue

⁷https://smartenergycodecompany.co.uk/download/399 55/

- We also apply an adjustment to return any disallowed costs as determined by Ofgem
- SBCH correction factor applied to the SBCH Device Revenue
- DBCH correction factor applied to the DBCH Device Revenue
- Alt HAN correction factor applied to the Alt HAN Fixed Revenue.

7.8 Communications Hub Fixed Revenue

- **62.** Communications Hub Fixed Revenue reflects the costs and expenses incurred to provide CH Services and Test CH Services that are incremental to the CH device costs (see <u>Section 7.10</u>). Communications Hub Fixed Revenue is recovered from Charging Groups 1, 2 and 3 only.
- 63. These costs are included within each of the External Cost categories listed in Table 10.

7.9 Alt HAN

- 64. Costs relating to Alt HAN Co Ltd are categorised as Pass-Through Costs and The Alt HAN Co value in Table 9 is based on the final Alt HAN budget for RY2023/24, provided in its annual submission to DCC in November 2021, in accordance with SEC Section Z4.14.
- **65.** The Alt HAN Fixed Revenue will be adjusted according to an Alt HAN specific correction factor which will reflect any under/over-recovery in previous years. This is calculated separately as this cost is recovered from Charging Groups 1 and 3 only.

7.10 Communications Hub Device Revenue

- 66. Communications Hub Device Revenue consists of:
- asset charges payable to the CSPs following each successful delivery of either a SBCH or DBCH
- maintenance charges payable to the CSPs following each successful commissioning of either a SBCH or DBCH
- a correction factor adjustment to reflect any under/over-recovery in previous years of costs relating to either SBCH or DBCH. This is calculated separately as this cost is recovered from Charging Groups 1, 2 and 3 only.

7.11 Indexation

- 67. Internal Costs include an allowance for indexation which is based on historical Retail Prices Index (RPI) data published by the Office for National Statistics (<u>www.ons.gov.uk</u>). The Baseline Margin also includes an allowance for indexation using RPI as defined in LC36.8.
- **68.** External Costs include an allowance for indexation, in accordance with the terms of the External Service Provider contracts, which is based on historical Consumer Price Index (CPI) data published by the Office of National Statistics (<u>www.ons.gov.uk</u>).
- 69. Pass-Through Costs include an allowance for indexation at the rate provided by SECCo Ltd and Alt HAN Co Ltd.
- **70.** The correction factor is stated in current values and therefore does not include an allowance for indexation.

8 Estimated Explicit Charges Revenue

71. Explicit Charges are payable in respect of products/services, generally driven by volume, that are to be charged for separately to Fixed Charges. The cost of those services would only arise where it is specifically ordered or required by a customer (or a non-SEC party where a

bilateral agreement is in place) and would be recovered from that party.

72. The EECRt (Estimated Explicit Charges Revenue) is set out in Table 7. Actual revenue recovered will be determined by the volume of services procured by customers. **73.** Further detail on Explicit Charges is set out in <u>Section D.</u>

9 Estimated Elective Services Revenue

- 74. Elective Charges are payable in respect of Elective Communication Services, which may now be requested by customers.
- **75.** All Elective Communication Services will require a preliminary assessment, Detailed Evaluation (if necessary, and recoverable through an Explicit Charge) and formal offer

from DCC to enter into a Bilateral Agreement with a customer. DCC has not yet entered into any Bilateral Agreements with customers for Elective Services and therefore the current estimate is nil.

76. The EESR_t (Estimated Elective Services Revenue) is set out in Table 7.

SECTION C - FIXED CHARGES

- 77. There are three key types of fixed charges, explained in more detail in this section. These are:
 - 1. Fixed Charge
 - 2. Fixed CH Charge
 - 3. Fixed Alt HAN Charge

10 Fixed Charge

- Table 11 sets out the latest estimate of total Domestic Smart Metering Systems (RESMS_{grt}) for April 2023.
- **79.** We overlay some assumptions in relation to the number of persons within each Charging

Group in respect of that SMS (see <u>Section</u> <u>10.1</u> below). These assumptions are used together with the National and Regional Fixed Revenue and Communications Hub Fixed Revenue in Tables 7, 8 and 9 to determine the monthly Fixed Charges.

Name	Total Domestic SMS (REDSMS _{grt})	Total Non-Domestic SMS (RENSMS _{grt})
g1 - Import Suppliers	29,921,809	1,424,345
g2 - Export Suppliers	-	-
g3 - Gas Suppliers	24,439,120	200,696
g4 - Electricity Distributors	29,842,891	1,476,567
g5 - Gas Transporters	24,438,675	651,550

Table 11 – Total Domestic and Non-Domestic Smart Metering Systems forecast for start of RY2023/24

10.1 Volume assumptions for Fixed Charges

- **80.** In respect of MSMS in Domestic Premises, we have assumed the following:
 - Import Suppliers (g1) meters that have a domestic profile class 1 and 2 associated with the MPAN and an identifiable chargeable Import Supplier
 - Export Suppliers (g2) these meters are currently included in Import Suppliers in accordance with Section X2.5 (a) of the SEC
 - Gas Suppliers (g3) meters that have a domestic market sector code associated with the MPRN and an identifiable chargeable Gas Supplier

- Electricity Distributors (g4) meters that have a domestic profile class 1 and 2 associated with the MPAN
- Gas Transporters (g5) meters that have a domestic market sector code associated with the MPRN
- 81. In respect of MSMS in Non-Domestic Premises, we have assumed the following:
 - Import Suppliers (g1) meters that have a non-domestic profile class of 3 or 4, associated with the MPAN and an identifiable chargeable Import Supplier
 - Export Suppliers (g2) these meters are currently included in Import Suppliers in accordance with Section X2.5 (a) of the SEC
 - Gas Suppliers (g3) meters that have a non-domestic market sector code

associated with the MPRN and an identifiable chargeable Gas Supplier

- Electricity Distributors (g4) meters that have a non-domestic profile class of 3 or 4, associated with the MPAN
- Gas Transporters (g5) meters that have a non-domestic market sector code associated with the MPRN
- 82. There are more meters in g4 than g1 as Electricity Distributors (g4) include all

11 Fixed CH Charge

- 84. Charges in relation to CH devices are payable by customers from the point a CH order has been delivered and accepted by that customer for both SBCH and DBCH. This will be recovered from customers through either the CH stock level charge or the Fixed CH Charge.
- 85. Following the installation of a CH the Fixed CH Charge will be payable by Charging Groups 1-3. These charges are set out in Table 3.
- 86. The Fixed CH Charges are set out in Table 3 and CH stock level charges are set out in Table 4.
- 87. The estimated CH Device Revenue in this document is based on the volume forecast submitted by relevant customers to DCC overlaid with some DCC assumptions. That estimated volume is set out in Table 12. The actual volume of CH delivered and accepted

12 Fixed Alt HAN Charge

- **90.** Fixed Alt HAN Charges recover the costs incurred by Alt HAN Co. This is a Pass-Through Cost and the charge is calculated similar to the main Fixed Charge and is based on the MSMS volume set out in Table 11.
- 91. The Alt HAN Charging Group Weighting Factors are set out in Table 13.

meters regardless of whether the respective Import Suppliers (g1) have acceded to the SEC. Similarly, there are more meters in g5 than g3 as Gas Transporters (g5) include all meters regardless of whether the respective Gas Suppliers (g3) have acceded to the SEC.

83. The forecasted total Smart Metering Systems for April 2022 were determined using the historic monthly rate of change of MSMS up to and including October 2021.

and ESMS installed during a Regulatory Year will determine the total recoverable revenue.

Category	Forecast volume
SBCH installed	3,068,406
DBCH installed	1,454,418
ESMS connected to SBCH	5,003,343
ESMS connected to DBCH	2,381,319

Table 12 – Forecast CH and ESMS volume in RY2023/24

- 88. Should a customer wish to return a CH, they may be liable to pay an Explicit Charge see <u>Section D</u> on Explicit Charges.
- **89.** The CH Charging Group Weighting Factors are set out in Table 13.

13 Other fixed charges information

13.1 Setting fixed charges before, during and after the UITMR and COMR periods

- **92.** The methodology for calculating fixed charges differs depending on the period in question, relative to the UITMR (user integration testing and mass rollout) and the COMR (completion of mass rollout) periods. The UITMR period ended on 31 March 2021 and the COMR period commenced on 1 April 2021.
- **93.** During the COMR period, the following will apply:
 - Fixed Charges (for MSMS for Domestic Premises, and for Non-Domestic Premises except those where an Advanced Meter is installed)
 - Fixed CH Charges (for ESMS only)
 - Fixed Alt HAN Charge (for MSMS for Domestic Premises and Non-Domestic Premises).
- **94.** After the COMR period, the following will apply:

- Fixed Charges (for ESMS only)
- Fixed CH Charges (for ESMS only)
- Fixed Alt HAN Charge (for ESMS only).

13.2 Charging Group Weighting Factors

- **95.** Table 13 sets out the Charging Group weighting Factors for the 3 types of fixed charges.
- **96.** Fixed Charges are payable by customers in Charging Groups 1-5. Fixed CH Charges are payable by customers in Charging Groups 1-3. Fixed Alt HAN Charges are payable by customers in Charging Groups 1 and 3 only.
- **97.** Charging Group Weighting Factors specify the ratio of costs to be incurred in respect of each Charging Group. These weighting factors were derived using demand and rollout profiles provided by energy suppliers and network operators to government at the bid stage.

Name	Charging Group Weighting Factor	CH Charging Group Weighting Factor	Alt HAN Charging Group Weighting Factor
	(Fixed Charge α_{gt})	(Fixed CH Charge β_{gt})	(Fixed Alt HAN Charge γ_{gt})
g1 - Import Suppliers	0.49	0.52	0.50
g2 - Export Suppliers	0.08	0.09	-
g3 - Gas Suppliers	0.37	0.39	0.50
g4 - Electricity Distributors	0.06	-	-
g5 - Gas Transporters	0.00	-	-

Table 13 – Charging Group Weighting Factors

SECTION D - EXPLICIT CHARGES

- **98.** Explicit Charges largely fall into one of three categories. They are:
 - 'Set' Explicit Charges

- 'Indicative' Explicit Charges
- Explicit Charges yet to be determined.
- **99.** These are explained in more detail below.

14 'Set' Explicit Charges

100. 'Set' Explicit Charges are set out in Table 4 and will be levied as and when those products/services are used. This section explains each charge in more detail.

14.1 Communications services 'Service Requests'

- 101. DCC may recover the costs of communications services (service requests) via an Explicit Charge. However, we have decided to recover this cost via the Fixed Charge as we consider that this would be more economic and efficient. The rationale for this decision is set out in <u>Section 7.2.6</u>.
- 102. We will keep this under review.

14.2 CH stock level charge

103. Where DCC has delivered a Communications Hub to a Party but it is not installed at the end of the Charging Period, a monthly CH stock level charge for each HAN Variant will apply. DCC will recover the cost of this service via an Explicit Charge in accordance with Section K7.5(I) of the SEC.

14.3 CH auxiliary equipment

104. Parties may order additional CH Auxiliary Equipment, which includes additional low gain (T1) or high gain (T2) cellular aerials (for example for use during testing). This equipment is described in section 6.1.3 of the Communications Hub Supporting Information (CHSI).⁸ This is offered in addition to the aerials that will form part of a CH order for premises that requires it as part of a standard installation. DCC will recover the cost of these additional aerials via an Explicit Charge in accordance with Section K7.5(n) of the SEC.

14.4 CH returned and redeployed

105. Where a CH User returns a CH that can be refurbished for redeployment, DCC will recover the cost of this service via an Explicit Charge for each HAN Variant in accordance with Section K7.5(o) of the SEC.

14.5 CH returned not redeployed

- 106. Where a CH User returns (or notifies as lost or destroyed) a CH that cannot be redeployed, DCC will recover the cost of this service via an Explicit Charge for each HAN Variant in accordance with Section K7.5(p) of the SEC.
- **107.** Note: Where a CH is found to have a fault, the responsibility of that fault would be attributed to either a customer or DCC. This will be determined in accordance with Section F9.6 of the SEC. Any compensation due to Parties in relation to DCC faults, would be paid in accordance with F9 of the SEC.

14.6 Test Communications Hubs (TCH)

108. Customers may order Communications Hubs for testing purposes. This includes Wired Dual Band Instrumented Test Communications Hubs (DB ITCH), which are available to order for Meter Manufacturers' testing purposes. DCC will recover the cost of these assets via an Explicit Charge in accordance with Section K7.5(r) of the SEC.

⁸ Communications Hub Supporting Information (CHSI)

- **109.** Factors that will influence the level of the charge are:
 - the HAN Variant of the TCH
 - whether it is a standard TCH, an ITCH; or a Wired DB ITCH for meter manufacturers.

14.7 DCC Boxed

110. Customers can now order DCC Boxed standard kits under Section H14 (Testing Services) and Clause 18 of the Enduring Test Approach Document. DCC Boxed is a full end-to-end representative environment of the core DCC system that is portable, flexible and an alternative to testing in the DCC test environments. DCC will recover the cost of these devices via an Explicit Charge in accordance with Section K7.5(x).

15 'Indicative' Explicit Charges

111. The Explicit Charges in relation to certain products/services will depend on a number of variables which are only known at the point of ordering. To help customers, we have set out the indicative level of those charges in Table 5. The likely cost drivers for these services are explained below.

15.1 Security and Privacy Assessments

- 112. Parties are to pay Explicit Charges in respect of User Security Assessments, Follow-up Security Assessments, User Security Assessment Reports, Full Privacy Assessments and/or Privacy Assessment Reports. The SEC Panel will procure these services and DCC will recover the incurred expenditure on behalf of the Panel via an Explicit Charge in accordance with K7.5 (a) and (b) of the SEC.
- 113. These charges are designed to pass through the expenditure from SECCo Ltd to DCC which then recovers it from Parties. These costs are treated as Recoverable Costs in accordance with Section C8.2 of the SEC. For more information in relation to these Explicit Charges please contact SECAS at <u>secas@gemserv.com</u>.

15.2 DCC Gateway Connections

- 114. There are two types of applicable charges in relation to DCC Gateway Connections; the connection Charge and the annual charge. The cost drivers for each are set out below.
- **115.** The connection charge recovers the cost of installing the DCC Gateway Connection and will be payable to DCC following

installation. The charge will be dependent on the individual connection request (made pursuant to Section H15 and Appendix G: DCC Gateway Connection Code of Connection, of the SEC). The variables that will influence the level of this charge include:

- physical distance from the premises of the DCC Gateway Connection to the local exchange;
- configuration of the premises of the DCC Systems i.e. whether there are existing connections that can be used, or whether new lines will be required;
- type of connection determined e.g. Ethernet, FTTC (Fibre to the Cabinet), ADSL (Asymmetric Digital Subscriber Line) and/or copper;
- the amount of further work required, as determined by a physical site inspection; and
- the bandwidth requested by the party.
- **116.** The annual charge recovers the annual rental cost associated with the connection and will be payable to DCC at the start of each contractual year. The charge will be dependent on the individual connection request (made pursuant to Section H15 and Appendix G: DCC Gateway Connection Code of Connection, of the SEC). The variables that will influence the level of this charge will be:
 - the length of the contract i.e. 1-year or 3-year;
 - type of connection determined e.g. Ethernet, FTTC, ADSL and/or copper; and

- the bandwidth requested by the party.
- 117. The indicative Explicit Charges for DCC Gateway Connections are set out in Table 5 in this Charging Statement. These indicative prices are based on a sample 'spread' of locations. The exact cost of a selected option will be made available on application (pursuant to Sections H15.8(c) and H15.9(b) of the SEC). DCC considers that the majority of DCC Gateway Connections ordered would fall within the indicative price bands set out in Table 5.
- **118.** The DCC Connection Guidance and associated forms are available on the DCC website, which set out the process for ordering DCC Gateway Connections.⁹

15.3 Gateway equipment relocation

- **119.** A customer may request to alter the location of its DCC Gateway Equipment within its premises. Following a formal request from the customer to DCC to relocate equipment, DCC shall confirm the Explicit Charge payable in accordance with K7.5(e) of the SEC. The variables that will influence the level of this charge will be:
 - the level of expertise required to carry out the relocation; and
 - the number of days of effort required to carry out relocation.

15.4 Elective service evaluations

120. Customers may request a Detailed Evaluation in respect of potential Elective Communication Services pursuant to Section H7.8 of the SEC. The cost associated with this service will be recovered via an Explicit Charge.

15.5 P&C support

121. Parties may request further assistance in relation to its use of Parse and Correlate Software. DCC will recover the cost of this via an Explicit Charge in accordance with Section K7.5(g) of the SEC. The value of that charge will be confirmed after all relevant information has been provided to DCC in relation to the request. The

⁹ DCC Service Centre, inc. Gateway Connection Guidance - <u>https://www.smartdcc.co.uk/customer-hub/dcc-</u> service-centre/ variables that will influence the level of this charge will be:

- the level of expertise required to provide the requested software support; and
- the number of days of effort required to provide the requested software support.

15.6 SM WAN for testing (also known as remote test labs)

- 122. A test lab is available to all Testing Participants at no additional cost, at the point of use, to carry out testing (see Section H14 of the SEC). Alternatively, Testing Participants may carry out this testing in a location of their choice. In this scenario, DCC would provide an 'SM WAN for testing', or remote test lab, subject to an Explicit Charge (see Section H14.31 and K7.5(h) of the SEC).
- 123. There are two types of applicable charges in relation to the provision of the SM WAN for testing; the connection charge and the monthly charge. The value of these charges will be confirmed after all relevant information has been provided to DCC in relation to the request (made pursuant to the Enduring Testing Approach Document and the guide for Testing Participants, both of which are available on the DCC website).
- 124. The connection charge recovers the costs of a site survey, installation of equipment required to establish a WAN, installation of five Communications Hubs for testing and the eventual removal of equipment required to establish a WAN. The variables that will influence the level of the connection charge are:
 - which CSP is providing the SM WAN for testing as they will use different technology to set up the SM WAN for testing (e.g. the cost of connecting into an existing network will be lower than that for installing a nano base station)
 - for SM WAN solutions using an existing network, the signal quality at the location chosen by the Testing

Participant (e.g. if signal quality is poor, booster equipment may be required which may attract additional cost).

- **125.** The monthly charge recovers the costs of remote assistance to diagnose faults with equipment supplied, rectifying faults, ongoing configuration management of the equipment supplied, and management and implementation of firmware and hardware upgrades associated with the equipment supplied. The variables that will influence the level of the monthly charge are:
 - which CSP is providing the SM WAN for testing as they will provide support specific to the technology used
 - the length of time that the Testing Participant will require the SM WAN for testing.
- **126.** In some very limited cases a customised solution may be required where, following a site visit, it becomes apparent that the standard solutions for signal boosting technology may not be effective. DCC does not, however, anticipate this being required.

15.7 Additional Testing Support

- **127.** Testing Participants may request, pursuant to Section H14.33 of the SEC, reasonable additional support to that Testing Participant associated with;
 - the DCC Total System and the results of such Testing Participant's Device and User System Tests
 - the Systems of the Testing Participant that are (or are intended to be) User Systems; and
 - communications between the DCC and any Device or between Devices which comprise (or which the Testing Participant intends will comprise) a Smart Metering System.

15.8 CH non-standard delivery

128. Parties may specify non-standard instructions for the delivery of CH Orders. DCC will recover the cost of this service via an Explicit Charge in accordance with Section K7.5(k) of the SEC. The value of that charge will be confirmed after all relevant information has been provided to DCC in relation to the request. The variables that will influence the level of this charge will be:

- the value of additional logistics
- the cost of storage and transport.

15.9 GFI Testing

129. Customers may order enhanced GBCS Integration Testing (GIT) tools under Section H14 (Testing Services) and Section 15 of Appendix J (Enduring Testing Approach Document). DCC will recover the cost of these devices via an Explicit Charge in accordance with Section K7.5(m).

15.10 CH wrong returns location

- 130. If customers return a CH to the wrong location (for example, to the wrong External Service Provider), DCC will recover the cost of this via an Explicit Charge in accordance with Section K7.5(q) of the SEC. The value of that charge will be confirmed after all relevant information has been provided to DCC in relation to the request. The variables that will influence the level of this charge will be:
 - quantity of CHs to be redelivered
 - location to which order must be redelivered.

15.11 Additional CH Order Management System Accounts

131. Customers may order additional accounts to access the CH Order Management System, above the base allowance of four accounts. The cost of the additional user accounts will be recovered via an Explicit Charge.

15.12 RF Noise Testing

132. Customers may request RF Noise Testing services pursuant to Section H14.37 (Radio Frequency Noise Testing). The cost of the service will be quoted to the customer the accepted quote will be recovered via an Explicit Charge, in accordance with Section K7.5(w) of the SEC.

16 Explicit Charges yet to be determined

- **133.** We expect customers will be charged for use of Point-to-Point Alt HAN equipment at some point in the future.
- **134.** Once these products and services are available, DCC will set out the level of those charges. An estimate of this cost is included in the Estimated Explicit Charges Revenue as provided by Alt HAN Co.

16.1 Point-to-Point Alt HAN Equipment

135. It is expected that during RY 2023/24, the rollout of Point-to-Point Alt HAN

Equipment will commence. The forecast average annual cost per meter of the solution will be recovered through a new explicit charge.

16.2 Stock Level Point-to-Point Alt HAN Equipment

136. To recover the costs of Point-to-Point Solution Alt HAN Equipment held in stock by customers, a new stock level charge will be levied.

SECTION E – INVOICING, CREDIT COVER AND OTHER COSTS

17 Invoicing

- **137.** This Charging Statement covers 12 Charging Periods, consistent with the indicative invoicing timetable available on the DCC website.
- **138.** A Charging Period for the purpose of invoicing is based on a view of volume taken on the 15th day of the calendar month and it will apply across all the different types of charges set out in this Charging Statement.
- **139.** All charges outlined in this Charging Statement are shown excluding VAT.
- 140. Payment is due to DCC on the later of five working days following receipt of the invoice and eight working days following the end of the month to which the invoice relates, in accordance with Section J1.5 of the SEC.
- 141. Consistent with these timescales, DCC issues invoices to customers via email on, or around, the third working day of each month following the charging month. Should there be an unforeseen delay; DCC will advise customers of the revised invoicing date via email.
- 142. Parties that accede to the SEC during a Regulatory Year will receive their first invoice on or about the third working day of the following month, based on registration data as at the 15th day of the calendar month.
- 143. Explicit Charges for services which were fulfilled, and any confirmed charges or credits associated with CH faults during a Charging Period will be included in the next invoice issued after the end of that Charging Period.
- 144. DCC will issue a principal invoice accompanied by a secondary invoice which sets out the subset of the CH Charges which relate to CH Finance Costs. This invoice amount will be paid directly to the

CSP. This is not a double or an incremental charge.

145. Currently, we estimate that the Minimum Monthly Charge applicable in RY2023/24 will be £25.74. DCC is not obliged to invoice customers if charges incurred are less than this amount. In that instance, the charge may be carried forward to the subsequent invoicing period, in accordance with Section J1.3 of the SEC.

18 Credit cover

- **146.** In accordance with Section J3 of the SEC. each customer is required to provide credit cover. Currently, we estimate that the Credit Cover Threshold applicable in RY2023/24 will be £2.058.42. DCC calculates the Credit Cover Requirement to be the customer's Value at Risk less their Unsecured Credit Limit. The Unsecured Credit Limit is calculated by multiplying the customer's Maximum Credit Value, determined in the Credit Assessment, by their Unsecured Credit Factor. Where the Credit Cover Requirement is equal to or less than the Credit Cover Threshold, the Credit Cover Requirement is deemed to be zero, in accordance with Section J3.2 of the SEC.
- **147.** For the purpose of calculating the Credit Cover Requirement, DCC considers the Charges inclusive of VAT as outlined in Section J3.3 of the SEC.

19 Other costs recoverable from customers

148. Customers may also be liable to pay for any costs incurred by DCC which arise for activities not directly mentioned in Section K of the SEC. These may include any costs incurred as a result of the cancellation of an order for any of the services listed in

Section A of this Charging Statement. DCC shall notify the Party of any costs incurred and any compensation due from the customer to DCC pursuant to the relevant section of the SEC.

Appendix A – Worked Examples

- **149.** The following three worked examples use the charges set out in the following tables:
 - Monthly Fixed Charge in Table 1
 - Monthly Fixed Alt HAN Charge in Table 2
 - Monthly Fixed CH Charges in Table 3
 - CH stock level charges in Table 4
 - Auxiliary aerials charge in Table 4
- **150.** Worked examples 2 and 3 include MSMS and ESMS to illustrate how an invoice amount will be calculated.

Example 1: Single fuel supplier (GSE)

- **151.** This example illustrates how charges will be calculated each month for a fictional customer Get Smart Electricity Ltd (GSE). GSE is an Import Supplier only
- **152.** At the end of the charging period, which is the 15^{th} day of the month, GSE has:
 - 3,600,000 Smart Metering Systems in Domestic Premises;
 - 3,600,000 MSMS
 - 400,000 ESMS
 - 300,000 are connected to SBCH
 - 100,000 are connected to DBCH.

- 100,000 Smart Metering Systems in Non-Domestic Premises;
 - 100,000 MSMS
 - 100,000 ESMS
 - 75,000 are connected to SBCH
 - 25,000 are connected to DBCH
- 15,000 SBCH in stock at the end of the charging period
- 5,000 DBCH in stock at the end of the charging period
- 100 Auxiliary cellular mesh aerials were accepted in the charging period
- **153.** Tables 14 and 15 show examples of how total payable amounts appearing on the principal and secondary invoices at the end of a Charging Period will be calculated for Fixed Charges, Fixed Alt HAN Charge, Fixed CH Charges and Explicit Charges. We have assumed, for the purpose of this worked example, that the CH Finance Costs are 15% of total CH charges.
- 154. In this example, GSE will pay a total amount of £4,199,133,20. DCC will email two invoices to GSE; a principal invoice for £4,156,745.70 and secondary invoice £42,367.50 both including VAT. The total amount will be supported by a supplementary schedule detailing charges for each customer.

Charging group	Premises type	GSE actual MSMS volume	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	3,600,000	£0.855	£3,078,000.00
g1 - Import Suppliers	Non-domestic	100,000	£0.855	£85,500.00
			Monthly Fixed Charge	£3,163,500.00

DCC Public

Charging group	Premises type	GSE actual MSMS volume	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	3,600,000	£0.027	£97,200.00
g1 - Import Suppliers	Non-domestic	100,000	£0.027	£2,700.00
		Monthly Fixed Alt HAN Charge		£99,900.00

Charging group	Premises type	GSE actual ESMS volume (SBCH)	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	300,000	£0.393	£117,900.00
g1 - Import Suppliers	Non-domestic	75,000	£0.393	£29,475.00
		Monthly	Fixed CH Charge (SBCH)	£147,375.00

Charging group	Premises type	GSE actual ESMS volume (DBCH)	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	100,000	£0.600	£60,000.00
g1 - Import Suppliers	Non-domestic	25,000	£0.600	£15,000.00
		Monthly F	ixed CH Charge (DBCH)	£75,000.00

Charge name	Charge type	Basis of charge	Units	Published DCC rates	Total Charge
CH stock level charge (SBCH)	Explicit Charge	Per SBCH	15,000	£0.55	£8,250.00
CH stock level charge (DBCH)	Explicit Charge	Per DBCH	5,000	£0.95	£4,750.00
CH auxiliary equipment: low- gain cellular aerial	Explicit Charge	Per unit	100	£4.86	£486.00

Monthly Explicit Charge £13,486.00

	Total charge
Total monthly charge (excluding VAT)	£3,499,261.00
Less secondary invoice (see below)	(£35,306.25)
Net total (excluding VAT)	£3,463,954.75
VAT @ 20%	£692,790.95
Total monthly charge (including VAT) - principal	£4,156,745.70

Table 14 – Principal monthly invoice under Example 1

	Total charge
Communication Hub Finance Charge e.g. 15%	£35,306.25
VAT @ 20%	£7,061.25
Total monthly charge (including VAT) - secondary	£42,367.50

Table 15 – Secondary monthly invoice under Example 1

Example 2: Dual fuel supplier (GSDF)

- **155.** This example illustrates how charges will be calculated each month for a fictional customer, Get Smart Dual Fuel Ltd (GSDF). GSDF is an Import Supplier and a Gas Supplier.
- **156.** At the end of the charging period which is the 15^{th} day of the month GSDF has:
 - 3,600,000 Smart Metering Systems in Domestic Premises
 - 1,800,000 electricity MSMS
 - 1,500,000 gas MSMS
 - 200,000 electricity ESMS
 - 150,000 connected to SBCH
 - 50,000 connected to DBCH
 - 100,000 gas ESMS
 - 75,000 connected to SBCH
 - 25,000 connected to DBCH
 - 400,000 Smart Metering Systems in Non-Domestic Premises
 - 180,000 electricity MSMS
 - 120,000 gas MSMS
 - 60,000 electricity ESMS
 - 45,000 connected to SBCH

- 15,000 connected to DBCH
- 40,000 gas ESMS
 - 30,000 connected to SBCH
 - 10,000 connected to DBCH
- 15,000 SBCH in stock at the end of the Charging period
- 5,000 DBCH in stock at the end of the Charging period
- 100 Auxiliary cellular mesh aerials were accepted in the Charging Period.
- **157.** Tables 16 and 17 show examples of how total payable amounts appearing on the principal and secondary invoices at the end of a Charging Period will be calculated for Fixed Charges, Fixed Alt HAN Charge, Fixed CH Charges and Explicit Charges. We have assumed, for this worked example, that the CH Finance Costs are 15% of total CH charges.
- 158. In this example, GSDF will pay a total amount of £3,421,369.20. DCC will email two invoices to GSDF; principal Invoice £3,389,823.30 and secondary Invoice £31,545.90 both including VAT. The total amount will be supported by a supplementary schedule detailing charges for each customer.

Charging group	Premises type	GSDF actual MSMS volume	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	1,800,000	£0.855	£1,539,000.00
g3 - Gas Suppliers	Domestic	1,500,000	£0.645	£967,500.00
g1 - Import Suppliers	Non-domestic	60,000	£0.855	£51,300.00
g3 - Gas Suppliers	Non-domestic	40,000	£0.645	£25,800.00
			Monthly Fixed Charge	£2.583.600.00

Charging group	Premises type	GSDF actual MSMS volume	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	1,800,000	£0.027	£48,600.00
g3 - Gas Suppliers	Domestic	1,500,000	£0.027	£40,500.00
g1 - Import Suppliers	Non-Domestic	180,000	£0.027	£1,620.00
g3 - Gas Suppliers	Non-Domestic	120,000	£0.027	£1,080.00
		Month	ly Fixed Alt HAN Charge	£91,800.00

Charging group	Premises type	GSDF actual ESMS volume (SBCH)	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	150,000	£0.393	£58,950.00
g3 - Gas Suppliers	Domestic	75,000	£0.294	£22,050.00
g1 - Import Suppliers	Non-Domestic	45,000	£0.393	£17,685.00
g3 - Gas Suppliers	Non-Domestic	30,000	£0.294	£8,820.00
		Monthly	Fixed CH Charge (SBCH)	£107,505.00

Charging group	Premises type	GSDF actual ESMS volume (DBCH)	Published DCC rates	Total charge
g1 - Import Suppliers	Domestic	50,000	£0.600	£30,000.00
g3 - Gas Suppliers	Domestic	25,000	£0.450	£11,250.00
g1 - Import Suppliers	Non-Domestic	15,000	£0.600	£9,000.00
g3 - Gas Suppliers	Non-Domestic	10,000	£0.450	£4,500.00
		Monthly I	Fixed CH Charge (DBCH)	£54,750.00

Charge name	Charge type	Basis of charge	Units	Published DCC rate	Total charge
CH stock level charge (SBCH)	Explicit Charge	Per SBCH	15,000	£0.55	£8,250.00
CH stock level charge (DBCH)	Explicit Charge	Per DBCH	5,000	£0.95	£4,750.00
CH auxiliary equipment: low- gain cellular aerial	Explicit Charge	Per unit	100	£4.86	£486.00
			Monthly Ex	plicit Charge	£13,486.00

		Total charge
Total monthly charge (excluding VAT)		£2,851,141.00
Less secondary invoice (see below)		(£26,288.25)
	Net total (excluding VAT)	£2,824,852.75
	VAT @ 20%	£564,970.55
	Total monthly charge (including VAT) - principal	£3,389,823.30

Table 16 – Principal monthly invoice under Example 2

	Total charge
Communication Hub Finance Charge e.g. 15%	£26,288.25
VAT @ 20%	£5,257.65
Total monthly charge (including VAT) - secondary	£31,545.90

Table 17 – Secondary monthly invoice under Example 2

Example 3: Electricity distributor (GSED)

- **159.** This example illustrates how charges will be calculated each month for a fictional customer, Get Smart Electricity Distribution Ltd. (GSED). GSED is an Electricity Distributor only.
- **160.** At the end of the charging period which is the 15th day of the month GSED has:
 - 2,000,000 MSMS in Domestic Premises
 - 60,000 MSMS in Non-Domestic Premises.
- 161. Table 18 sets out an example of how a principal invoice amount would be calculated for an electricity distributor paying Fixed Charges only. In this example, DCC would email a principal invoice to the electricity distributor for £266,976.00 including VAT. This invoice will be supported by a supplementary schedule detailing charges for each customer. Charges associated with CHs are not applicable in this example.

162.

Charging group	Premises type	GSED actual MSMS volume	Published DCC rates	Total charge
g4 - Electricity Distributors	Domestic	2,000,000	£0.102	£204,000.00
g4 - Electricity Distributors	Non-Domestic	60,000	£0.102	£6,120.00
			Monthly Fixed Charge	£210,120.00

		Total charge
Total monthly charge (excluding VAT)		£210,120.00
	VAT @ 20%	£42,024.00
	Total monthly charge (including VAT) – principal	£252,144.00

Table 18 – Principal monthly invoice under Example 3

Appendix B – Publications timetable

- **163.** In accordance with J4 of the SEC, within the first five working days of April, July, October and January in each year, we must create and publish:
 - an indicative Charging Statement for the first Regulatory Year due to start thereafter;
 - a budget for the second and third Regulatory years due to start thereafter;

- and a working model allowing our customers to estimate their indicative charges.
- **164.** In addition, we are required under the Licence to refresh the Charging Statement at least once in each Regulatory Year.
- **165.** That combined timetable for the upcoming 12 months is summarised below. All publications are available on the DCC website (www.smartdcc.co.uk).

Publication date	Charging Statement Indicative Charging Indicative Bu Statement		Budget	
July 2022 (Q2)		RY2023/24	RY2024/25	RY2025/26
October 2022 (Q3)		RY2023/24	RY2024/25	RY2025/26
December 2022	RY2023/24 - issue 0.1 (draft)			
January 2023		RY2023/24	RY2024/25	RY2025/26
March 2023	RY2023/24 v0.2 (draft reflecting PC22)			
March 2023	RY2023/24 v1.0 (final)			
April 2024 (Q1)		RY2024/25	RY2025/26	RY2026/27

Table 19 – Timetable for Charging Statements and indicative budgets

Appendix C – Acronyms

Acronym	Definition
Alt HAN	Alternative Home Area Network
BEIS	Department for Business, Energy and Industrial Strategy (formerly known as DECC – Department for Energy and Climate Change)
СН	Communications Hub
COMR	Completion of Mass Rollout
СРІ	Consumer Price Index
CSP	Communications Services Provider
DBCH	Dual Band Communications Hub
DB ITCH	Dual Band Instrumented Test Communications Hub
DB TCH	Dual Band Test Communications Hub
DCC	Smart DCC Ltd
DECC	Department of Energy and Climate Change (now known as BEIS)
DSP	Data Services Provider
ESMS	Enrolled Smart Metering System
FSP	Fundamental service provider
GBCS	Great Britain Companion Specification
GFI	GIT for Industry
GIT	GBCS Integration Testing
g1	Import Suppliers (Charging Group g1)
g2	Export Suppliers (Charging Group g2)
g3	Gas Suppliers (Charging Group g3)
g4	Electricity Distributors (Charging Group g4)
g5	Gas Transporters (Charging Group g5)
HAN	Home Area Network
HV	High-Volume
ІТСН	Instrumented Test Communications Hub
LC	Licence Condition

LV	Low-Volume
MPAN	Metering Point Administration Number
MPRN	Meter Point Reference Number
MSMS	Mandated Smart Metering System
RDP	Registration Data Provider
RF	Radio Frequency
RPI	Retail Prices Index
RY	Regulatory Year
SBCH	Single Band Communications Hub
SB ITCH	Single Band Instrumented Test Communications Hub
SB TCH	Single Band Test Communications Hub
SEC	Smart Energy Code
SMETS1	Smart Metering Equipment Technical Specification v1
SMETS2	Smart Metering Equipment Technical Specification v2
SMKI	Smart Metering Key Infrastructure
SM WAN	Smart Metering Wide Area Network
тсн	Test Communications Hub
UITMR	User Integration Testing and Mass Rollout

Table 20 – Acronyms

Appendix D – Glossary

	cicccaij	
Defined Terms	References	Definition
Advanced Meter	SEC K3.2	Defined in relation to "Mandated Non-Domestic Smart Metering System" (Section K3.2): (a) an Electricity Meter, has the meaning given to that expression in standard condition 39 of the Electricity Supply Licence; and (b) a Gas Meter, has the meaning given to that expression in standard condition 33 of the Gas Supply Licence.
Allowed Revenue	LC 36.8	Allowed Revenue is the total amount of revenue determined on an accruals basis in relation to each Regulatory Year, in accordance with the Principal Formula outlined in the Licence.
Alt HAN Co	SEC Z6.1	Has the meaning given to that expression in Section Z2.1 (Establishment of Alt HAN Co).
Alt HAN Charges	SEC A1.1	Means the Fixed Alt HAN Charges calculated in accordance with Section K5A or K6B (as applicable) taken together with the Explicit Charges in respect of the Explicit Charging Metrics at Section K7.5(t) and (u).
Alt HAN Costs	SEC Z6.1	Has the meaning given to that expression in Section Z4.2 (Alt HAN Costs and Expenses).
Alt HAN Fixed Revenue	SEC K3.7	Revenue relating to the reimbursement of Alt HAN Costs
Alt HAN Services	SEC Z6.1	Has the meaning given to that expression in Standard Condition 55.7 of the Electricity Supply Licence and Standard Condition 49.7 of the Gas Supply Licence.
Authority	SEC A1.1	Means the Gas and Electricity Markets Authority as established under Section 1 of the Utilities Act 2000.
Baseline Margin	LC 35.5	Means in relation to each Regulatory Year an amount of additional revenue, over and above the sum of the Licensee's Internal Costs and External Costs, that the Secretary of State has agreed shall be included (subject to the operation of the Baseline Margin Performance Adjustment) in the Licensee's Allowed Revenue and is determined in accordance with the provisions of Part C of Condition 36.
Bilateral Agreement	SEC A1.1	Means an agreement entered into pursuant to Section H7 of the SEC (Elective Communication Services) between the DCC and a User.
Change Request	DSP/CSP Contracts	Means a written request for a Contract Change which shall be substantially in the form of Appendix 1 to Schedule 8.2 of the DSP/CSP contract.
CH Charging Group	SEC K11.1	Has the meaning given to that expression in Section K3.9.
CH Charging Group Weighting Factors	SEC K11.1	Has the meaning given to that expression in Section K3.13 of the SEC.
CH Order Management System	SEC A1.1	Means that part of the CH Ordering System described as the 'Order Management System' in the CH Handover Support Materials.

Defined Terms	References	Definition
CH User Responsibility	SEC A1.1	Has the meaning given to that expression in Section F9.6 of the SEC (Categories of Responsibility).
Charging Groups	SEC K11.1	Has the meaning given to that expression in Section K3.10 of the SEC.
Charging Group Weighting Factors	SEC K3.10	Charging Group Weighting Factors are designed to reflect the relative proportion of fixed costs attributable to Import Electricity Suppliers (g1), Export Electricity Suppliers (g2), Gas Suppliers (g3), Electricity Distributors (g4) and Gas Transporters (g5).
Charging Methodology	SEC K	Charging Statements are prepared in accordance with the Charging Methodology, which provides the mechanism for determining Fixed Charges (before, during and after UITMR), Explicit Charges and Elective Charges.
Charging Period	SEC K11.1	Means, in respect of each month (the 'current month'), the period from the start of the 16th day of the previous month to the end of the 15th day of the current month.
Charging Statement	SEC A1.1	Means, from time to time, the statement prepared by DCC pursuant to Condition 19 of the DCC Licence that is in force at that time (i.e. this document).
Communications Hubs	SEC A1.1	Means a Communications Hub Function together with a Gas Proxy Function.
Communications Hub Finance Charges	SEC A1.1	Means, in respect of each Communications Hub Finance Facility, the DCC's charge to recover the applicable Communications Hub Finance Costs (being a subset of the Communications Hub Charges), in an amount each month determined by the DCC at the time it produces an Invoice for that month (having regard to the requirements of Condition 36.5 of the DCC Licence).
Communications Hub Service	LC 17 (E)	The Communications Hub Service is provided by DCC for the purpose of enabling Energy Suppliers to comply with their duties in respect of the installation of Smart Metering Systems at the premises of Energy Consumers.
COMR Period	SEC K5	Refers to the period, during which "mass rollout" of Smart Metering Systems is to be completed.
Core Communication Services	LC 17 (B)	Core Communication Services relate solely to the Supply of Energy (or its use) under the Principal Energy Legislation.
DCC Boxed	SEC H14	Means a testing tool provided by the DCC that replicates the end-to-end DCC Systems, which can be used by Testing Participants outside of the DCC's physical test laboratories
DCC Gateway Connection	N/A	For each Party other than the DCC, the physical infrastructure by which a connection is (or is to be) made between the premises of that Party and the DCC Systems for the purposes of the DCC Services.
DCC Gateway	SEC H3	The DCC User Gateway is the interface designed to allow communications to be sent between SEC Parties and DCC.

Defined Terms	References	Definition
DCC Internal Systems	SEC A1.1	Means those aspects of the DCC Total System for which the specification or design is not set out in this Code.
DCC Total System	SEC A1.1	Means the Systems used by the DCC and/or the DCC Service Providers in relation to the Services and/or this Code, including the DCC User Interface, SM WAN and Communications Hubs except for those Communications Hubs which are: • neither installed nor in the possession of the dcc; or • installed but are not Commissioned.
DCC User Gateway Catalogue	DSP/CSP Contracts	Has the meaning given in Schedule 6.3 (Development Process) of the DSP/CSP contracts.
DCC User Interface Services Schedule	SEC A1.1	Means the SEC Subsidiary Document identified as the 'DCC User Gateway Interface Specification' set out in Appendix [F].
Detailed Evaluation	SEC A1.1	Has the meaning given to that expression in Section H7.7 of the SEC (Detailed Evaluation of Elective Communication Services).
Device	SEC A1.1	Means one of the following individual devices: (a) an Electricity Smart Meter; (b) a Gas Smart Meter; (c) a Communications Hub Function; (d) a Gas Proxy Function; (e) a Pre-Payment Meter Interface Device; (f) a HAN Connected Auxiliary Load Control Switch; and (g) any Type 2 Device.
Domestic Premises	SEC A1.1	Means premises at which a Supply of Energy is or will be taken wholly or mainly for domestic purposes, which is to be interpreted in accordance with Condition 6 of the relevant Energy Supply Licence.
Elective Communication Services	LC 17 (C)	Elective Communication Services are communication services (other than Core Communication Services) that relate solely to the Supply of Energy (or its use) under the Principal Energy Legislation.
Electricity Distributors	SEC A1.1	Means, for a Smart Metering System or a Device, the holder of the Electricity Distribution Licence for the network to which the relevant premises are connected.
Enabling Services	LC 1.4	Enabling Services form part of the Mandatory Business of DCC and fulfil an enabling role with respect to the provision of Core Communication Services and Elective Communication Services. Enabling Services consist of (a) the Enrolment Service, (b) the Communications Hub Service, and (c) Other Enabling Services.
Enrolled Smart Metering Systems	K11.1	Means a Smart Metering Systems that has been Enrolled
Enrolment	SEC A1.1	Means, in respect of a Smart Metering System, the act of enrolling that Smart Metering System in accordance with the Enrolment Service (and the words "Enrol" and "Enrolled" will be interpreted accordingly). Enrolment of a Smart Metering System ends on its Withdrawal.

DCC Public

Defined Terms	References	Definition
Enrolment Service	LC 17 (D)	The Enrolment Service is operated by DCC for the purpose of enrolling a Smart Metering System into the Smart Metering Inventory under the SEC.
Estimated Allowed Revenue	SEC K11.1	Has the meaning given to that expression in Section K2.1 of the SEC.
Estimated Elective Service Revenue	SEC K11.1	Has the meaning given to that expression in Section K2.3 of the SEC.
Estimated Explicit Charges Revenue	SEC K11.1	Has the meaning given to that expression in Section K2.5 of the SEC.
Estimated Fixed Revenue	SEC K11.1	Has the meaning given to that expression in Section K2.6 of the SEC.
Elective Charges	SEC K11.1	Means the Charges payable in respect of Elective Communication Services.
Elective Communication Services	SEC A1.1	Means the provision of communication services that are (or are to be) defined in a Bilateral Agreement (rather than the DCC User Interface Services Schedule) in a manner that involves communication via the SM WAN (provided that such services must relate solely to the Supply of Energy or its use).
Explicit Charges	SEC K11.1	Means the Charges calculated in accordance with Section K7 of the SEC, and payable in respect of the Explicit Charging Metrics.
Explicit Charging Metrics	Explicit Charging Metrics	Has the meaning given to that expression in Section K7 of the SEC.
Export Supplier	SEC A1.1	Means, for a Smart Metering System or a Device and any period of or point in time, the Supplier Party Registered during that period of or at that point in time in respect of the Export MPAN relating to that Smart Metering System or Device (but excluding Smart Metering Systems or Devices for which there is no related Import MPAN, in which circumstance such Registered Supplier Party is deemed to be the Import Supplier in accordance with the definition thereof).
Extensible Markup Language	TBC - SEC Subsidiary Document	Extensible Markup Language defines a set of rules for encoding documents in a format that is both human-readable and machine-readable. The design goals of the language emphasise simplicity, generality, and usability over the Internet.
External Costs	LC 35.5	Means in relation to each Regulatory Year the actual amount of the costs that were economically and efficiently incurred by the Licensee in procuring Fundamental Service Capability during that period.
External Service Provider	LC 1.4	Means any person from whom Relevant Service Capability is procured by the Licensee (including a person from whom such capability is being procured by virtue of paragraph 6 of Condition 16 of the Licence) for the purpose of enabling the provision of Mandatory Business Services under or pursuant to the Smart Energy Code.
First Relevant Policy Objective	LC 18.15	As set out in Condition 18.15 of the Licence.

Defined Terms	References	Definition
Fixed Charges	SEC A1.1	Has the meaning given to that expression in the Charging Methodology in Section K of the SEC.
Fixed CH Charge	SEC K	As set out in Section K3 of the SEC.
Follow-up Security Assessment	SEC A1.1	Has the meaning given to that expression in Section G8.17 of the SEC (Categories of Security Assurance Assessment).
Full User Security Assessment	SEC A1.1	Has the meaning given to that expression in Section G8.14 of the SEC (Categories of Security Assurance Assessment).
Fundamental Service Capability	LC 1.4	Has the meaning given to that term in Part J of Condition 16 (Procurement of Relevant Service Capability), as amplified by reference to the particulars set out in Schedule 1 to the Licence (Details of Fundamental Service Capability).
Fundamental service provider (FSP)		These are all External Service Providers that provide Fundamental Service Capability
Gas Supplier	SEC A1.1	Means, for a Smart Metering System or a Device and any period of or point in time, the Supplier Party Registered during that period of or at that point in time in respect of the MPRN relating to that Smart Metering System or Device.
Gas Transporter	SEC A1.1	Means, for a Smart Metering System or a Device, the holder of the Gas Transporter Licence for the network to which the relevant premises are connected.
GIT for Industry	SEC H14	Means a test tool provided by DCC to validate implementation of GBCS by a Device.
Great Britain Companion Specification	LC 1.4	The Great Britain Companion Specification is the final part of the Smart Metering Equipment Technical Specification that defines the technical details of electricity and gas meters, In Home Displays (IHD) and Communications Hubs. It defines the details of the technical protocol used for these devices to communicate with each other. It is a fundamental and critical part of the smart metering ecosystem with many aspects of the DCC Service dependent on its quality and completeness.
HAN Variant	K11	For the purposes of Section K there shall be only two HAN Variants: Single Band and Dual Band, as further described in Appendix I (CH Installation and Maintenance Support Materials)
Impact Assessment	DSP/CSP contracts	Means a detailed impact assessment of a Change Request substantially in the form of Appendix 3 to Schedule 8.2 and as further described in paragraph 7 of Part F of Schedule 8.2 of the DCC Service Provider contracts.
Import Supplier	SEC A1.1	 Means, for a Smart Metering System or a Device and any period of or point in time: (a) the Supplier Party Registered during that period of or at that point in time in respect of the Import MPAN relating to that Smart Metering System or Device; or (b) where there is no related Import MPAN for that Smart Metering System or Device, the Supplier Party Registered during that period of or at that point in time in time in respect of the Export MPAN relating to that Smart Metering System or Device, the Supplier Party Registered during that period of or at that point in time in respect of the Export MPAN relating to that Smart Metering System or Device.

Defined Terms	References	Definition
Internal Costs	LC 35.5	Means in relation to each Regulatory Year the sum of the costs (excluding External Costs and Pass-Through Costs) that were economically and efficiently incurred by the Licensee for the purposes of the provision of Mandatory Business Services under or pursuant to the SEC (and may include costs incurred in respect of the governance and administration of the SEC that are not included in Pass- Through Costs).
Mandated Smart Metering Systems	SEC K11.1	 Means, from time to time, each MPAN or MPRN associated with a Domestic Premises (regardless of whether or not a Smart Metering System has been installed or Enrolled), but excluding: (a) those MPANs and MPRNs associated with premises in respect of which the DCC is exempted from the requirement to Enrol Smart Metering Systems in accordance with the Statement of Service Exemptions; and (b) those MPANs that do not have the status of "traded" (as identified in the MRA) and those MPRNs that do not have a status that indicates that gas is off- taken at the supply point (as identified in the UNC).
Mandatory Business Services	LC1.4	Mandatory Business Services comprise the Mandatory Business operated or provided by DCC, namely (a) Core Communication Services, (b) Elective Communication Services, and (c) Enabling Services.
National Fixed Revenue	SEC K3.7	Is the revenue that should be recovered on a uniform basis across all the Regions.
Non-Domestic Premises	A1.1	Means premises other than Domestic Premises
Notice	LC 1.4	Means prior notice given directly to a person in Writing (and includes a notification).
Other Enabling Service	SEC A1.1	Means the Services other than the Enrolment Services, the Communications Hub Services and the Communication Services.
Party	SEC A1.1	Means, from time to time, a person that has agreed to be bound by the SEC (either pursuant to the Framework Agreement or an Accession Agreement), and (without prejudice to Section M8.14 (Consequences of Ceasing to be a Party)) that has not at that time ceased to be so bound in accordance with Section M8 (but excluding SECCo).
Pass-Through Costs	LC 35.5	Means in relation to each Regulatory Year the sum of the amounts that are specified as Pass-Through Costs in paragraph 8 of Condition 36.
Parse and Correlate Software	SEC H11	Parse and Correlate Software ensures that the Extensible Markup Language commands sent to Smart Meter devices from SEC Party systems have the same meaning as the corresponding command in the Service Request format used by Smart Meter devices.
Price Control Condition	LC 1.4	Means a condition the purpose of which, whether on its own or in combination with any other Price Control Condition, is to limit or control the charges of, or the revenue of, the Licensee (and the Conditions contained in Chapter 9 are the Price Control Conditions of the Licence).
Privacy Assessments	SEC A1.1	Means a Full Privacy Assessment, Random Sample Privacy Assessment or User Privacy Self-Assessment.
Privacy Assessment Report	SEC A1.1	Has the meaning given to that expression in Section I2.17 of the SEC (The Privacy Assessment Report).

Defined Terms	References	Definition
Project	CSP/DSP Contracts	As set out in Schedule 8.8 to the DSP/CSP contracts.
Public Key Infrastructure	N/A	A Public Key Infrastructure is the set of hardware, software, people, policies and procedures needed to create, manage, distribute, use, store, and revoke digital certificates.
Recoverable Cost	SEC A1.1	Has the meaning given to that expression in Section C8.2 of the SEC (SEC Costs and Expenses).
Region	SEC A1.1	Means each of the geographical regions of Great Britain that are subject to different DCC Service Provider Contracts, the exact boundaries of which will be as published by the DCC (or the Panel on behalf of the DCC) from time to time.
Regional Communications Hub Revenue	SEC K11.1	Has the meaning given to that expression in Section K3.8 of the SEC.
Registration Data Provider	SEC A1.1	Means, in respect of each Network Party, the person nominated as such in writing to the DCC from time to time by that Network Party, on the basis that more than one Party may specify the same Registration Data Provider, and that the Network Party shall be deemed to have so nominated itself in the absence of any other nomination.
Regional Fixed Revenue	SEC K11.1	Has the meaning given to that expression in Section K3.8 of the SEC.
Regulated Revenue	LC 35.5	Regulated Revenue is the actual revenue measured on an accruals basis in relation to each Regulatory Year received by DCC based on Service Charges levied in the Charging Statement.
Regulatory Instructions and Guidance	LC 1.4	Means the document of that name issued by the Authority under Condition 33 (Regulatory Instructions and Guidance) for purposes relating to the obligations of the Licensee under Condition 31 (Reporting of Quality of Service Information) and Condition 32 (Reporting of Price Control Information).
Regulatory Year	LC 1.4	A Regulatory Year is a period of 12 months beginning 1st April in any calendar year and ending 31st March of the next calendar year.
Relevant Service Capability	LC 1.4	Means capability procured (or provided from within the Licensee's own resources) in accordance with Condition 16 of the Licence (Procurement of Relevant Service Capability) for the purposes of securing the provision of Mandatory Business Services under or pursuant to the Smart Energy Code.
User Security Assessment	SEC A1.1	Means either a Full User Security Assessment or a Verification User Security Assessment.
Service Charges	SEC J1.1	Service Charges are determined in accordance with the Charging Statement applicable from time to time.
Service Desk	SEC A1.1	Has the meaning given to that expression in Section H8.19 of the SEC (Service Desk)

Defined Terms	References	Definition
Service Requests	DCC User Gateway Services Schedule	A Service Request is a request for one of the 'messages' listed in the DCC User Gateway Service Schedule (or, in the case of Elective Communication Services, provided for in the relevant Bilateral Agreement).
Smart Metering Key Infrastructure	SEC L	A Smart Metering Key Infrastructure is the equivalent of a Public Key Infrastructure hierarchy for an end-to-end Smart Metering System.
Smart Metering System	LC 1.4	 Means either: (a) an Electricity Smart Meter together with the Communications Hub Function with which it is Associated, together with the Type 1 Devices (if any) that may from time to time be Associated with that Electricity Smart Meter; or (b) a Gas Smart Meter together with the Communications Hub Function with which it is Associated and an Associated Gas Proxy Function, together with the Type 1 Devices (if any) that may from time to time be Associated with that Gas Proxy Function.
Test Communications Hub	SEC A	 Means: (a) until such date as the DCC may determine (or such earlier date as the Secretary of State may designate for the purposes of this definition), a Prototype Communications Hub; and (b) after such date, a device that is equivalent to a Communications Hub, but which contains such variations in functionality as the DCC reasonably considers appropriate to enable the device to be used for the purposes of testing, which device is provided (or to be provided) for the purpose
Testing Participant	SEC A1.1	Means, in respect of each Testing Service, the persons (whether or not they are Parties) who are entitled to undertake such tests, as described in Section H14 (Testing Services), together with any other persons identified as such in Section T (Testing During Transition).
Unacceptable Costs	LC 37.8(a)	Means any External Costs or Internal Costs that the Authority considers were not economically and efficiently incurred in the relevant Regulatory Year.

Table 21 – Glossary