# Summary Information

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| Topic: | Migration Error Handling and Retry Document |
| Due Date: | 02 July 2019 |
| DCC Contact | enrolment.adoption@smartdcc.co.uk  |
| Respondent: | Scottish Power |
| Contact Name: |  |
| Contact Email: |  |
| Contact Telephone Number: |  |

# Responses to the consultation questions on the Migration Authorisation Mechanism

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| Numb | Question | Response |
| n/a | General Comments | We have been waiting on this document for quite some time, and even had to delay elements of our system build until this level of detail was made available to us, which will inevitably impact our go live date.The multiple potential failure points and errors identified not only serve to underline the complexity of the exercise, but also the criticality of ensuring that the DCC solution is thoroughly tested and proven before high-volume migrations are attempted.(Can we assume the above, highlighted, text was left over from an earlier consultation?) |
| MEHRQ1 | Do you have any detailed comments on Migration Error Handling? Please provide a rationale for your views. | It would appear that, despite previous indications to the contrary, the DCC has now decided not to provide Users with a single report that details all migration and commissioning related errors. Therefore, to track all elements of the migration process effectively, Users will need to develop systems and processes to deal with multiple reports/files (2 or 3). Again, this will almost certainly lead to increased complexity and cost for our system development. |
| MEHR Q2 | Do you have any detailed comments on the types of exceptions/errors that could occur? Please provide a rationale for your views. | We had hoped to be able to use the document as a single reference point for all errors that might be encountered during the migration process. However, the MEHR contains numerous references to errors and checks documented in other artefacts, making it more difficult for Users to understand and capture all potential migration failures/errors. |
| MEHR Q3 | Do you have any detailed comments on the Retry and Timeout Strategy? Please provide a rationale for your views. | No specific comment. |
| MEHR Q4 | Anything else that you think is important? Please provide a rationale for your views. | Section 4.1 – Where dormant migrations fail, it is not clear if the errors related to those failures will appear on one of the migration reports and/or under what conditions. We would welcome further clarity as to whether the error is only to be reported where the MCC decides that the installation is not a suitable candidate for retry, or if it will be reported even if the MCC is going to reschedule the migration. |