# Summary Information

|  |  |
| --- | --- |
| Topic: | Migration Error Handling and Retry Document |
| Due Date: | 02 July 2019 |
| DCC Contact | enrolment.adoption@smartdcc.co.uk  |
| Respondent: | EDF Energy |
| Contact Name: |  |
| Contact Email: |  |
| Contact Telephone Number: |  |

# Responses to the consultation questions on the Migration Authorisation Mechanism

|  |  |  |
| --- | --- | --- |
| Numb | Question | Response |
| n/a | General Comments | [please add your response hereNB the table will resize automatically based on the text added] |
| MEHRQ1 | Do you have any detailed comments on Migration Error Handling? Please provide a rationale for your views. | **All  Sections in 2.5** * Most of the errors described in this section contain the suggested action that the supplier schedules failed SMETS1 Installations in a subsequent Migration Week. Are there any guidelines as to how long suppliers should wait to maximise the chance of this suggested action working?
* Can this document state that all installations encountering these errors will be still operational with the original SMSO **before** the supplier is notified?

**2.5.6      Migration Group File whole file validation error****2.5.7      Migration Group Encrypted File whole file validation error****2.5.9      Migration Group Encrypted File validation error (S1SP)****2.5.10    Migration Group Encrypted File SMETS1 Installation level validation error (DCO)*** there is no reference to MRR report that suppliers will receive notification of these errors.
 |
| MEHR Q2 | Do you have any detailed comments on the types of exceptions/errors that could occur? Please provide a rationale for your views. | **2.3.1      Migration Authorisation Signature Error*** This section states that errors in the signature of an MA file will result in the DCC Migration Control Centre contacting the supplier via telephone and email. The individuals within EDF Energy responding to these issues will be different from the usual DCC nominated contacts and could change over time. How can we ensure that the right person is contacted to allow for the file to be re-submitted within time.

**2.3.2      Migration Authorisation File Error** * Do rejected records count towards the demand commitment total i.e. when  a MA file contains errors and records are rejected will that mean the supplier has not net its demand commitment for that week and reported in ‘Report 8 – ‘Summary of Migration Authorisations Received vs DCC Migration Commitment’.
 |
| MEHR Q3 | Do you have any detailed comments on the Retry and Timeout Strategy? Please provide a rationale for your views. | * No comment
 |
| MEHR Q4 | Anything else that you think is important? Please provide a rationale for your views. | **2.6.5      Rollback*** when a failure to rollback occurs and the issue has not been resolved after investigation; what state will the meter be in? If replacement is the only option then it should be stated in this document.

**2.6.6      Commission Device (CHF) failure*** it is not clear what state the meter will be left in and what the suppliers recommended action should be in these circumstances
 |