

DCC Notice

Communications Hub Order Management System (OMS) – update



Date:

08 January 2016

Classification:

DCC Public

1.1 Purpose of Notice

In this Notice DCC updates Parties on the go-live dates for the enduring OMS solution. The OMS for Telefonica (Central Region and South Region) will go live on 01 February 2016. DCC is proposing to the Implementation Managers' Forum (IMF) that the OMS for Arqiva (North Region) goes live on 01 April 2016. DCC is therefore proposing a split go-live date for its two Communications Service Providers so that their respective OMS go live as soon as possible. A summary table of Ordering and Forecasting mechanisms available by CSP Region is at appendix 1.

1.2 Background

DCC has an obligation under Section F5.20 of the SEC to make available a system that allows Parties to forecast and order Communications Hubs. This system is the OMS. DCC met this requirement by putting in place an interim OMS on 01 October 2015, which enabled Parties to submit CH Orders through DCC's SharePoint site.

On 06 November 2015 DCC submitted a request to DECC, SEC Parties and SEC Panel to draw down on SMIP-held contingency, as per the agreed contingency request process. This request included a revised DCC Delivery plan which set the delivery date for OMS Live as 01 February 2016.

On 18 December 2015 DECC issued its December Approval Letter¹ of DCC's current implementation plan, which set a milestone of 01 February 2016 for 'CH Forecasting and Ordering Mechanism Active' (OMS live).

DCC notes that on 17 December 2015 DCC asked for views on the split go-live proposal at the Service Management Design Forum (SMDF), a DCC-hosted design forum. A narrow majority of respondents supported a split go-live date (as opposed to delaying the release of Telefonica's OMS so that it would coincide with the release of Arqiva's OMS).

1.3 Proposal

DCC confirms that the enduring OMS for Telefonica (for Central Region and South Region) shall be available from 01 February 2016 as per DCC's plan approved in December's Approval Letter from DECC. DCC notes that the interim Telefonica OMS for forecasting will be available in parallel until 01 April 2016. For ordering, the interim OMS will only be available until 31 January 2016, with the enduring OMS taking its place from 01 February 2016.

The enduring OMS for Arqiva (North Region) will not be available for the 01 February 2016 date and will instead become available from 01 April 2016. DCC stresses that for both Arqiva forecasting *and* ordering the interim OMS will be available until 01 April 2016, with the enduring OMS made available from 01 April 2016.

DCC is therefore proposing a split go-live date, so that the enduring OMS for its two Communications Service Providers goes live as soon as possible.

¹ <https://www.smartdcc.co.uk/consultations/dcc-consultations/dcc-plan-and-implementation-milestones/>

1.4 Governance

DCC has submitted this proposal for a split go-live of the enduring OMS to DECC via a Joint Industry Plan (JIP) Request for Change. The decision shall be made by the IMF and DCC will communicate its decision by 29 January 2016.

1.5 Support Materials and training

DCC will release the Support Materials for the Telefonica enduring OMS on 28 January 2016. DCC will also organise training sessions on the OMS in early February, in advance of the 22 February 2016 deadline for submitting orders for delivery in July 2016. The dates of these training sessions will be communicated to Parties w/c 11 January 2016. This training will take place at DCC's City of London office.

Support Materials for the enduring Arqiva solution will follow in advance of the proposed OMS live date of 01 April 2016, with training in early April 2016.

1.6 Contact

If you would like to discuss this Notice, please contact Paul Narciso at paul.narciso@smartdcc.co.uk or your Industry Partnership Manager.

If you have questions about our approach to DCC Notices, please contact our Regulation Manager at richard.sullivan@smartdcc.co.uk.

1 Appendix 1

Summary table of Ordering and Forecasting mechanisms available by CSP Region

Forecasting	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
North Region	Forecasting via interim OMS	Forecasting via interim OMS	Forecasting via interim OMS	Enduring OMS	Enduring OMS	Enduring OMS
Central Region	Forecasting via interim OMS	Forecasting via interim OMS or enduring OMS	Forecasting via interim OMS or enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS
South Region	Forecasting via interim OMS	Forecasting via interim OMS or enduring OMS	Forecasting via interim OMS or enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS
Ordering	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
North Region	Ordering via interim OMS	Ordering via interim OMS	Ordering via interim OMS	Enduring OMS	Enduring OMS	Enduring OMS
Central Region	Ordering via interim OMS	Enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS
South Region	Ordering via interim OMS	Enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS	Enduring OMS